

# ***Community Policing in Brookmont Farms: An Evaluation for the New Castle County Police Department***

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## **Volume 3: Perceptions of Residents**



**January 2001**

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# **Community Policing in Brookmont Farms**

## **Volume III Perceptions of Residents**

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January 2001

## ACKNOWLEDGMENTS

The purpose of this survey is provide an opportunity for the residents of Brookmont Farms to express their views about crime, safety, community policing, and significant problems and needs in the Brookmont Farms neighborhood. We wish to thank representatives of the New Castle County Department of Police, the Brookmont Farms Task Force, and the Brookmont Farms Civic Association for their assistance in the design and implementation of the survey. We would also like to thank Brookmont Farms residents Rose Mary Garcia, Marilyn Nowell, Gail Snow, and Robert Byrne for their help in the distribution and collection of the questionnaires. We appreciate the help of Janice Barlow, a member of the staff of the Center for Community Development and Family Policy, for her help in preparing the questionnaire for optical scanning and Center graduate students Jana Garber and Melissa Hinton for scanning the returned questionnaires and assisting with the data analysis. Finally, we particularly appreciate the assistance of the residents of Brookmont Farms who generously gave their time to respond to the survey.

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## EXECUTIVE SUMMARY

This survey of the residents of Brookmont Farms about issues of crime, safety, community policing and neighborhood problems was conducted by the University of Delaware's Center for Community Development and Family Policy during the summer and early fall of 2000. About one-quarter of the 544 households located in Brookmont Farms completed the survey.

The report is divided into seven sections. In the Introduction and Methodology section, an explanation is given about how the survey was conducted and the data analyzed. Section II examines the perceptions of respondents about conditions of crime in Brookmont Farms and New Castle County, their feelings of safety in the neighborhood, and whether they or a member of their household had been a victim of a crime in Brookmont Farms. Section III provides information about the respondents' perceptions of police service in Brookmont Farms while in Section IV their views about the severity of various neighborhood problems are detailed. Section V summarizes the responses to a series of questions about the performance of New Castle County government agencies and services and Section VI contains information about the demographic characteristics of the survey respondents. The Appendix provides a copy of the survey questionnaire.

This Executive Summary reviews the responses to the survey questions. Specific information about how the responses to each question relate to the responses to other questions in the survey can be found in the body of the report.

### Crime and Safety

Fully 60 percent of the respondents said that conditions related to crime in Brookmont Farms are getting better, almost twice the proportion of respondents (33 percent) who felt that conditions related to crime in New Castle County are getting better. Nonetheless, almost 20 percent of the respondents said that they feel somewhat or very unsafe being out alone in Brookmont Farms during the day and over half (53 percent) feel somewhat or very unsafe being out alone at night. Almost half (46 percent) reported that they feel much more or a little more safe in Brookmont Farms as compared to five years ago. Nearly 40 percent said that they or a member of their household had been a victim of a crime in Brookmont Farms with burglary, theft and robbery, malicious mischief and assault being the most frequently reported crimes. Among those who had been a victim of a crime, about two-thirds (64 percent) said that they had reported all incidents to the police while 17 percent said that they had reported some of the incidents.

Not surprisingly, those who felt that conditions related to crime in Brookmont Farms were getting better were more likely than others to say that they feel safe being out alone during the day or at night in Brookmont Farms, that Brookmont Farms had become a better place to live

as compared to five years ago, that violent crimes and street gangs are not significant problems in the neighborhood, that Brookmont Farms is patrolled satisfactorily and the service provided by the police is excellent or good. They were also more likely to be renters.

Respondents who said that they or a member of their household had been a victim of a crime in Brookmont Farms were more likely to be white, be homeowners, and have lived in the neighborhood for six years or more. They were also more likely to be negative about Brookmont Farms as a place to live as compared to five years ago.

### Police Service

Fully 60 percent of the respondents feel that conditions related to crime in Brookmont Farms are getting better. This is a surprisingly high proportion especially when compared with the responses to a similar question asked in the city of Wilmington in 1999.<sup>1</sup> Only 17 percent of the Wilmington respondents said that conditions related to crime in Wilmington were getting better. Sixty percent of the Brookmont Farms respondents also felt that the community is patrolled satisfactorily. Nearly three-quarters (74 percent) said that the police have given special attention to Brookmont Farms and almost 83 percent describe the service provided by the police as excellent or good. On the other hand, among those who said that they or a member of their household had been a victim of a crime in Brookmont Farms and reported it to the police, only 28 percent said that they were very satisfied or somewhat satisfied with the police service they received. Among those who said that they or member of their families had not been a victim of a crime in Brookmont Farms, nearly 60 percent indicated that they have had other personal contact with a police officer in their neighborhood and nearly 60 percent of this group rated this contact as very positive or somewhat positive.

While only one-third of the respondents said that they knew any of the officers assigned to the neighborhood, this was a considerably higher proportion than was found among respondents to the survey conducted in Wilmington in 1999 (11 percent). About 18 percent of the respondents could name any of the officers assigned to their neighborhood as compared to just under five percent of the Wilmington. Half of the respondents felt that the foot patrols had made a difference in Brookmont Farms with only 15 percent disagreeing with this assessment. The remainder said that they did not know. More significantly, no one indicated that the foot patrols should be removed from the neighborhood, although just under 20 percent said that they had no opinion on the subject. When asked what they like best about the foot patrols, the most frequent responses were that they improve the policing function and police-resident relationships and they support crime prevention. There were very few negative comments about the foot patrols except that one-quarter of the respondents said that there were not enough of them.

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<sup>1</sup>Crime, Public Safety & Police Service: Changing Perceptions of Wilmington Residents. Prepared by Timothy K. Barnekov, Center for Community Development and Family Policy, University of Delaware, April 2000. Page 11.

Respondents who felt that Brookmont Farms is patrolled satisfactorily were more likely to be positive about feeling safe in the neighborhood, about the neighborhood as a place to live, about the foot patrols, and about whether the police had given the neighborhood special attention. There were less likely to say that dirty streets, drugs being sold on the streets, violent crime, and groups of persons hanging around on the streets were significant problems in Brookmont Farms. In addition, they were more likely to give all of the County agencies an A or B grade for their performance.

Respondents who said that they knew any of the officers assigned to Brookmont Farms were more likely to say that conditions related to crime in Brookmont Farms are getting better; that the police have given special attention to the neighborhood, and that the foot patrols have made a difference. They were also more likely to have children under ten in their household and be white.

### **Neighborhood Problems**

Fully 57 percent of the respondents said that compared to five years ago, Brookmont Farms has become a much better or a little better place to live. Only eight percent felt that it had become a much worse or a little worse place to live. In order to provide a ranking of the severity of neighborhood problems as perceived by the respondents, a summary variable was created to take into account the proportions of respondents who chose one of six options ranging from an extreme problem to not a problem and don't know. Respondents identified groups of persons hanging out on the streets, drugs being sold in the street and too few recreational programs for juveniles as the three most significant problems in Brookmont Farms. These were followed by the run-down condition of housing, dirty streets, truancy, and poor street lighting. Of less concern were street gangs, abandoned houses or buildings, violent crimes, and property crimes. Among the fifteen problems identified on the survey, traffic enforcement, beggars or panhandlers, abandoned vehicles, and prostitution evoked the least concern from the respondents.

Fifty-six percent of the respondents reported that there are other problems in Brookmont Farms that need to be addressed including problems of crime and violence, problems pertaining to children and youth, problems related to the neighborhood environment, problems about homeownership and landlords and problems pertaining to the police. Fully 44 percent of this group said that crime and violence were the most serious problems. When asked whether landlords had cleaned up their properties in the last several years, just under 27 percent said "very much" but another 23 percent said "very little".

Respondents who said that Brookmont Farms had become a better place to live as compared to five years ago were also more likely to say that conditions related to crime in Brookmont Farms are getting better and that they feel safer in Brookmont Farms as compared to five years ago. Those who said that the neighborhood had become a worse place to live were also more likely to feel unsafe being out alone after dark in Brookmont Farms, that violent crime and street gangs are significant problems, that they or a member of their household had been a

victim of a crime in Brookmont Farms, and that the service provided by the police is poor or very poor. They were also more likely to be white, be a homeowner, and have lived in the neighborhood for 11 years or more.

Those who said that there were significant to extreme problems in Brookmont Farms were more likely to say that Brookmont Farms is not patrolled satisfactorily or that they felt unsafe being out alone in Brookmont Farms during the day or at night.

### **Agencies Serving Brookmont Farms**

Using the A, B, C, D and F grading system, fully 25 percent of the respondents gave an A grade to the performance of the New Castle County Police. Thirteen percent gave A grades to the New Castle County Executive's Office and the New Castle County Council. New Castle County Libraries received an A grade from 50 percent of the respondents while about 20 percent gave A grades to County Licensing and Inspections and the County sewer system. Those who gave the performance of the County agencies an A or B grade were more likely to say that Brookmont Farms was patrolled satisfactorily or that the police have given Brookmont Farms special attention.

Over one-quarter (28 percent) of the respondents said that they have used any of the social agencies that are working in Brookmont Farms. Child, Inc. was most frequently mentioned as the agency being utilized.

### **Demographics**

Nearly 80 percent of the 134 respondents have graduated from high school. Slightly over 45 percent are married and nearly half (47 percent) live in households with children under ten or with children between 10 and 17 (49 percent). Whites made up 48 percent of the respondent group followed by African-Americans (42 percent). Just under eight percent said that they were of Hispanic, Latino or Spanish origin. Just over a third of the respondents had lived in Brookmont Farms for 11 years or more with an additional 12 percent indicating that they had lived there from six to ten years. Respondents were fairly evenly divided between homeowners (47 percent) and renters (53 percent) and more than half of the respondents (56 percent) reported that they live in households where the total amount of income that came into their household last year from all sources was less than \$35,000. Nearly 80 percent of the respondents were female and just over 90 percent were between the ages of 26 and 65.

Respondents with children under 10 in their household or between the ages of 10 and 17 were more likely to be female, be African-American, or be renters. African-American respondents were more likely to have lived in Brookmont Farms for five years or less and be renters. Those who had lived in the neighborhood from 11 or more years and homeowners were more likely than others to say that conditions related to crime in Brookmont Farms are getting better and that Brookmont Farms is a better place to live as compared to five years ago.

Homeowners were also more likely than renters to say they or someone in their household had been a victim of a crime in Brookmont Farms, to be white and to have lived in the neighborhood for 11 years or more.

In general, the demographic characteristics were not strongly related to how individuals responded to the survey.

## I. INTRODUCTION AND METHODOLOGY

Section I provides a background to the development and administration of the survey of the views of Brookmont Farms residents about crime, safety, police service and neighborhood needs. It reviews the methodology used to conduct the survey, the construction of the data set, and the framework for the analysis of the data presented in this report.

## **Background**

In the spring of 2000, the University of Delaware's Center for Community Development and Family Policy contracted with the New Castle County Department of Police for the completion of a survey of the residents of Brookmont Farms relating to issues of crime and community policing. Staff of the Center worked with representatives of the Department of Police to design and pretest the survey instrument. Department representatives had an opportunity to review and approve the final survey instrument. In addition, representatives of the Brookmont Farms Civic Association also reviewed the survey instrument and provided comments before the instrument was finalized.

## **Methodology**

Prior to delivery of the survey, the Center obtained support from the Brookmont Farms Civic Association to publicize the purpose and importance of completing the survey by the residents. Four community residents were hired to assist Center graduate students to deliver the questionnaire to each household. A stamped, addressed envelope was included with the questionnaire to enable the respondents to mail the completed survey to the University. In addition, a stamped, addressed postcard accompanied the questionnaire and residents were asked to mail the card to the University separately from the questionnaire as an indication that the household had completed the questionnaire. The procedure allowed the research team to follow up with households which had not responded to the survey while, at the same time, ensuring that returned questionnaires could not be linked to specific households. At least one follow up contact was made with each non-responding household.

In order to encourage response to the survey, the Center arranged for an incentive to be provided to households that returned the postcard. The incentive was in the form of gift certificates for meals at a local fast food restaurant.

Returned questionnaires were scanned into a computerized statistical program for data analysis. Center staff analyzed the results and prepared this report.

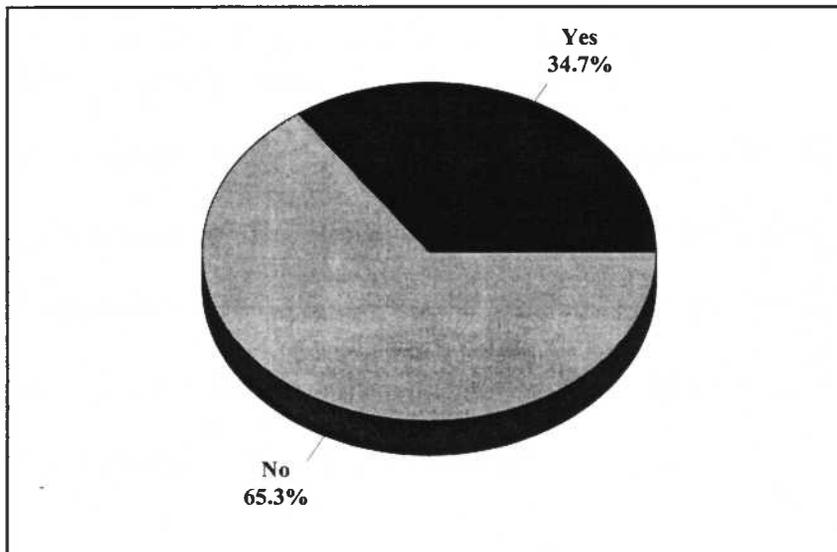
## **Data Analysis**

A raw data file was prepared for analysis using an SPSS for Windows software program. A total of 134 questionnaires were analyzed representing just under 25 percent of the 544 households in Brookmont Farms (assuming all of the households were occupied at the time of the survey). While it is not possible to tell how representative the survey is of the households in Brookmont Farms, a 25 percent return rate provides sufficient information to determine how important segments of the Brookmont Farms population differ with respect to their views about crime and community policing in their neighborhood. Thus, the data was analyzed across demographic categories such as age, race, home ownership, income, education, and presence of children in the household. The format for the analysis of the response to each of the questions is

show below.

**At the top of each page, the question, as asked in the survey, is identified in this box.**

A short summary of the information presented in the pie graph below is provided here.



### Response Comparisons

This section notes the ways in which the responses to the above question relate to the responses to other survey questions including the responses to the demographic questions. Thus, it is indicated whether those who answered “yes” to the above question were more or less likely to respond in a particular way to another question. The relationships presented in this section are all significant at least at the 95 percent level of confidence.

For example, it might be determined that those who answered “yes” to the above question were more likely than other respondents to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that they feel very safe being out alone during the day in Brookmont Farms; or
- be renters.

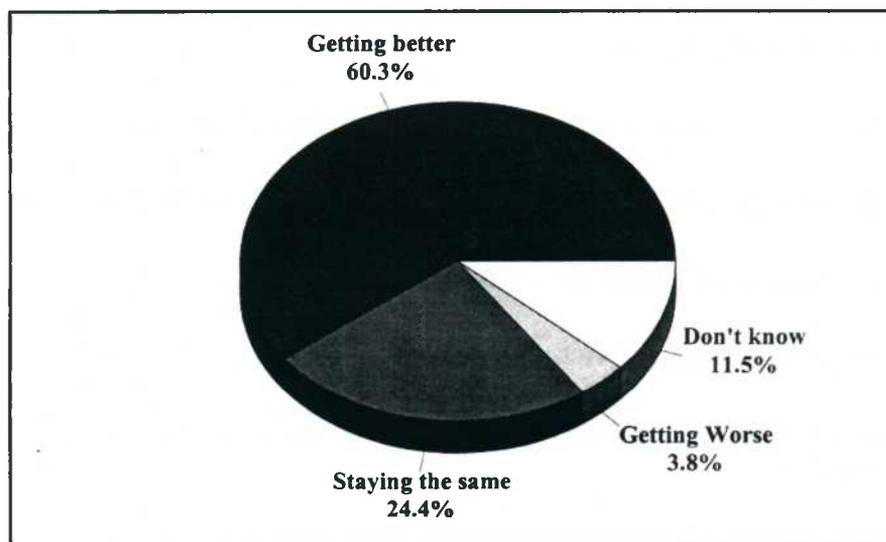
## II. CRIME AND SAFETY

Questions are included in Section II which relate to the respondents' perceptions of the conditions of crime in Brookmont Farms and in New Castle County, feelings of safety in the neighborhood, and experiences with crime in the neighborhood.

- Are conditions in Brookmont Farms related to crime getting better, staying the same, or getting worse?
- Are conditions in New Castle County related to crime getting better, staying the same, or getting worse?
- How safe do you feel being out alone during the day in Brookmont Farms?
- How safe do you feel being out alone after dark in Brookmont Farms?
- Compared to five years ago, how safe do you feel in Brookmont Farms?
- Have you ever been a victim of a crime in Brookmont Farms?
- Has a member of your household ever been a victim of a crime in Brookmont Farms?
- If you or a member of your household have been a victim of a crime in Brookmont Farms, what was this crime? Or if more one crime, what were the two most serious crimes?
- Did you or a member of your household report the crime(s) to the police?

**Are conditions in Brookmont Farms related to crime getting better, staying the same, or getting worse?**

Fully 60 percent of the respondents said that conditions in Brookmont Farms related to crime are getting better. This is a surprisingly high proportion especially when compared with the responses to a similar question asked in the city of Wilmington in 1999.<sup>2</sup> Among the Wilmington respondents, only 15 percent said that crime conditions in the state of Delaware are getting better and only 17 percent said that crime conditions in the city are getting better.



### Response Comparisons

As compared to those who said that conditions related to crime are staying the same or getting worse those who said that the conditions are getting better were more likely to--

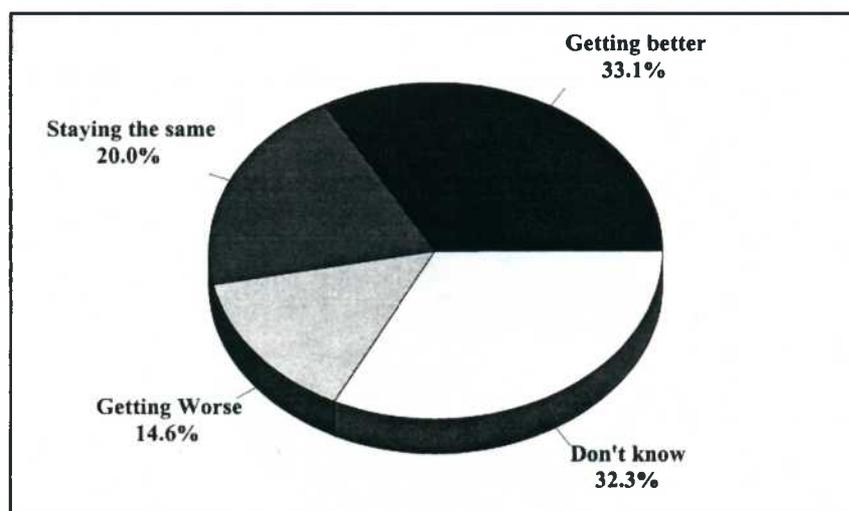
- say that conditions related to crime in New Castle County are getting better;
- say that they feel very safe being out alone during the day in Brookmont Farms;
- say that they feel somewhat safe or very safe being out along at night in Brookmont Farms;
- say that they feel a little more or much more safe in Brookmont Farms as compared to five years ago;
- say that Brookmont Farms had become a little better or much better place to live as compared to five years ago;
- say that violent crimes and street gangs are minor to no problems in Brookmont Farms;
- say that Brookmont Farms is patrolled satisfactorily or is given special attention by the police;
- describe the service provided by the police as excellent or good;

<sup>2</sup>Crime, Public Safety & Police Service: Changing Perceptions of Wilmington Residents. Pages 1-2.

- give an A grade to the performance of the County Police;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the foot patrols should not be removed from Brookmont Farms;
- be a renter.

**Are conditions in New Castle County related to crime getting better, staying the same, or getting worse?**

While 60 percent of the respondents said that conditions in Brookmont Farms related to crime are getting better, only 33 percent of the respondents said the same of conditions in New Castle County.



### Response Comparisons

As compared to respondents who said that conditions related to crime in New Castle County are staying the same or getting worse, those who said that conditions are getting better were more likely to--

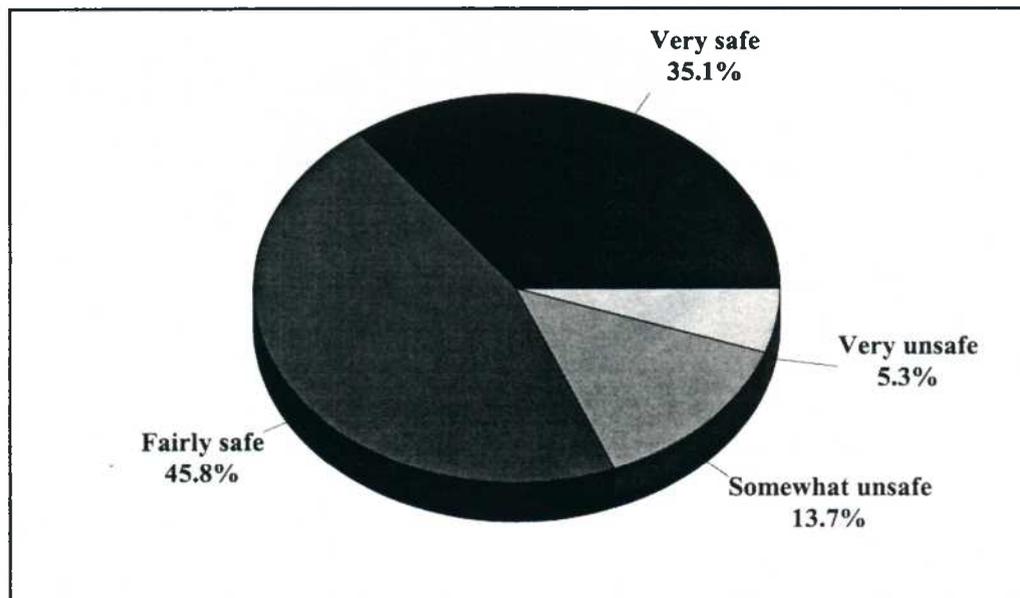
- say that conditions related to crime in Brookmont Farms are getting better;
- say that they feel a little more or much more safe in Brookmont Farms as compared to five years ago;
- say that Brookmont farms is a little better or much better place to live as compared to five years ago;
- say that they know any of the patrol officers assigned to Brookmont Farms;
- say that they or a member of their household have not been a victim of crime in Brookmont Farms;
- (if they had been a victim of a crime in Brookmont Farms) say that they were very satisfied with the police service received after reporting the crime;
- say that property crime is a minor to not a problem in Brookmont Farms;
- say that truancy and abandoned vehicles are significant to extreme problems in Brookmont Farms;
- give the performance of the New Castle County Police or the County sewer system an A grade;
- give the performance of the County Executive's Office an A or B grade;
- have lived in Brookmont Farms for five years or less.

They were less likely to—

- be white;
- have lived in Brookmont Farms for 11 years or more.

**How safe do you feel being out alone during the day in Brookmont Farms?**

Despite the high proportion of respondents who said that crime conditions are getting better in Brookmont Farms, fully 19 percent still said that they feel somewhat or very unsafe being out alone in the neighborhood during the day. This is higher than the proportion of city of Wilmington respondents (12 percent) who said in 1999 that they feel unsafe being out alone in their neighborhood during the day.<sup>3</sup>

**Response Comparisons**

As compared to other respondents, those who said that they feel very safe or fairly safe being out alone during the day in Brookmont Farms were more likely to—

- say that they feel very safe or fairly safe being out alone after dark in Brookmont Farms;
- say that beggars or panhandlers, property crimes, street gangs, prostitution, abandoned vehicles, traffic enforcement and the run-down condition of housing are minor to not problems in Brookmont Farms.

Those who said that they feel very safe being out alone during the day in Brookmont Farms were more likely to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that, as compared to five years ago, Brookmont Farms is a much better place to live;
- say that groups hanging around on the streets and violent crimes are minor to not

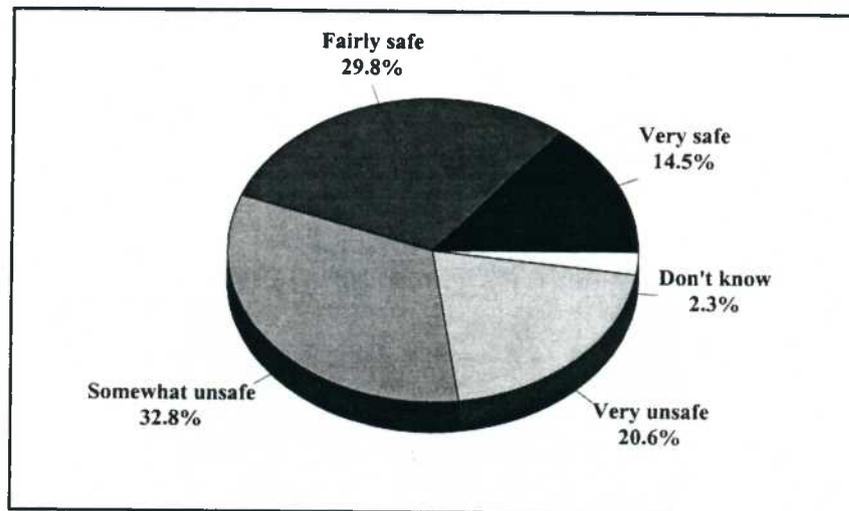
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<sup>3</sup>Crime, Public Safety and Police Service, Changing Perceptions of Wilmington Residents. Page 13.

- problems in Brookmont Farms;
- say that Brookmont Farms is patrolled satisfactorily;
- describe the service being provided by the police in their neighborhood as excellent or good;
- say that the police have given special attention to Brookmont Farms;
- say that the foot patrols have made a difference in Brookmont Farms.

**How safe do you feel being out alone after dark in Brookmont Farms?**

Over half of the respondents (53 percent) said that they feel very unsafe or somewhat unsafe being out alone after dark in Brookmont Farms.

**Response Comparisons**

As compared to other respondents, those who said that they feel very safe or fairly safe being out alone at night in Brookmont Farms were more likely to—

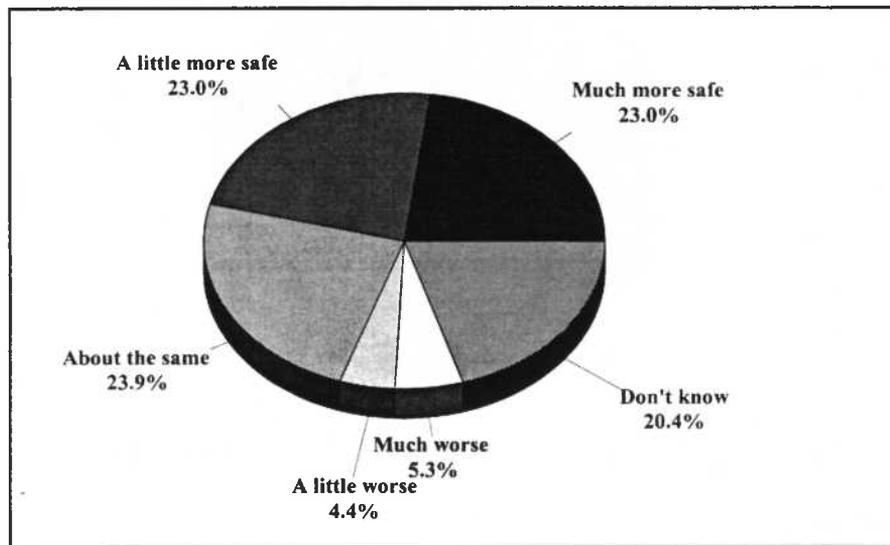
- say that conditions related to crime in Brookmont Farms are getting better;
- say that they feel very safe or fairly safe being out alone during the day in Brookmont Farms;
- say that, as compared to five years ago, Brookmont Farms is a much better place to live;
- say that the police have given special attention to Brookmont Farms;
- describe the service provided by the police in their neighborhood as excellent or good;
- say that dirty streets, groups hanging around on the streets, drugs being sold on the streets, violent crimes, property crimes, street gangs, and the run-down condition of housing are minor to not problems in Brookmont Farms;
- give the performance of the County Police an A or B grade.

Those who said that they feel very safe being out alone at night in Brookmont Farms were more likely to—

- say that the foot patrols have made a difference in Brookmont Farms;
- give the performance of the County Executive's Office an A or B grade;
- live in a household with children under 10.

**Compared to five years ago, how safe do you feel in Brookmont Farms?**

Almost half or 46 percent of the respondents said that they feel much more or a little more safe in Brookmont Farms than five years ago and 24 percent feel about the same. Only 10 percent feel a little worse or much worse than five years ago. Because many of the respondents did not live in Brookmont Farms five years ago, fully 20 percent said they did not know whether the neighborhood is a better or worse place to live.



### Response Comparisons

As compared to other respondents, those who said that they feel much more or a little more safe in Brookmont Farms than five years ago were more likely to--

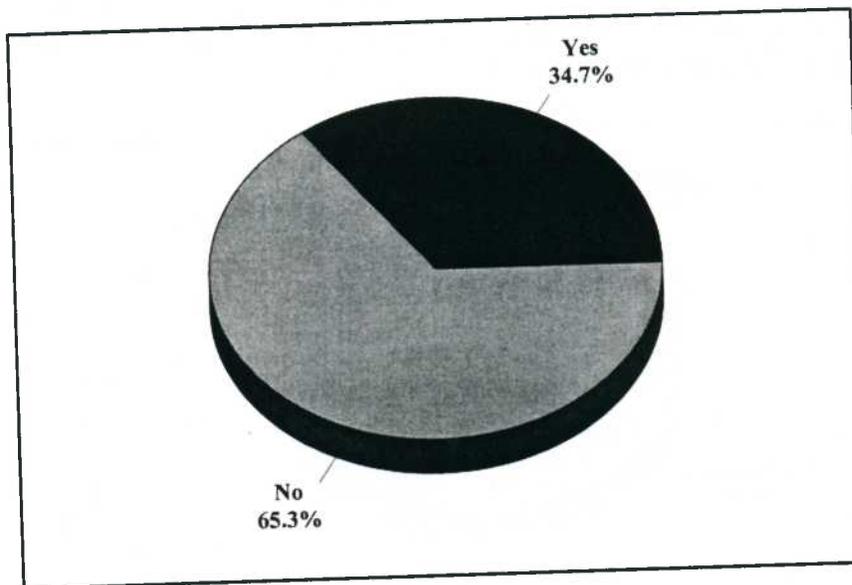
- say that crime conditions in Brookmont Farms and New Castle County are getting better;
- say that Brookmont Farms is a much better or a little better place to live as compared to five years ago;
- say that Brookmont Farms is patrolled satisfactorily;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that they use any of the social agencies working in the Brookmont Farms area;
- say that the landlords have cleaned up their properties in Brookmont Farms very much;
- live in a household with children between 10 and 17.

Those who said that they feel much more safe in Brookmont Farms than five years ago were more likely to--

- say that groups hanging around on the streets is a minor to not a problem in Brookmont Farms.

### Have you ever been a victim of a crime in Brookmont Farms?

Just over one-third of the respondents said that they had been a victim of a crime in Brookmont Farms.



### Response Comparisons

Those who said that they had been a victim of a crime in New Castle County were more likely to—

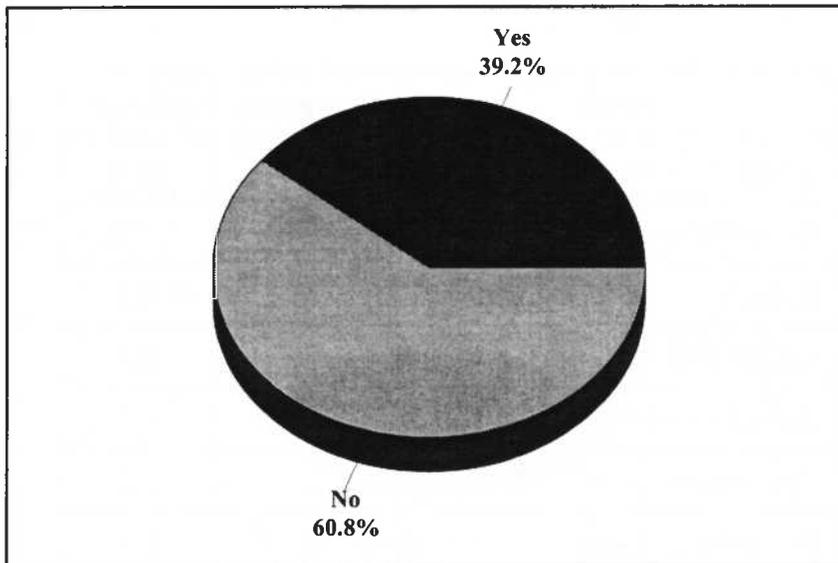
- say that conditions related to crime in New Castle County are staying the same;
- say that, as compared to five years ago, Brookmont Farms is about the same or a worse place to live;
- say that they can name any of the police officers who are assigned to Brookmont Farms;
- be satisfied with the police service received after reporting a crime to the police;
- say that they had had other personal contact with a New Castle County police officer in Brookmont Farms and rate that contact as somewhat positive;
- be homeowners;
- have lived in Brookmont Farms for six years or more;
- be white.

They were less likely to—

- rate other personal contact with a New Castle County police officer in Brookmont Farms as very positive;
- have lived in Brookmont Farms for five years or less;
- be African-American.

**Has a member of your household ever been a victim of a crime in Brookmont Farms?**

Just under 40 percent of the respondents said that a member of their household had been a victim of a crime in Brookmont Farms.

**Response Comparisons**

Those who said that a member of their household had been a victim of crime in Brookmont Farms were more likely to—

- say that conditions related to crime in New Castle County are staying the same;
- say that Brookmont Farms is a much worse or a little worse place to live as compared to five years ago;
- say that they know any of the police officers assigned to Brookmont Farms;
- say that they had personal contact (other than reporting a crime) with a New Castle County police officer in Brookmont Farms;
- be homeowners;
- be white;
- have lived in Brookmont Farms for 11 years or more;
- be between 36 and 55.

There were less likely to—

- be African-American;
- be 56 years of age or older.

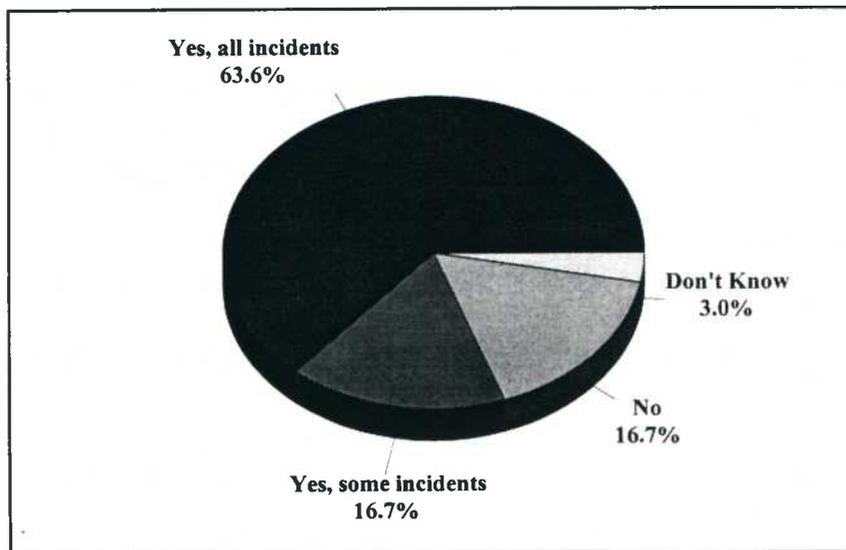
**If you or a member of your household have been a victim of a crime in Brookmont Farms, what was this crime? Or if more one crime, what were the two most serious crimes?**

Burglary, theft and robbery (25 percent), vandalism and malicious mischief (17 percent) and assault (8 percent) were the most frequently reported crimes.

Crime	Frequency	Percent
Burglary, theft, robbery	33	24.6
Vandalism, malicious mischief	23	17.1
Assault	11	8.2
Harassment, threats	7	5.2
Animal cruelty	2	1.5
Trespassing	2	1.5
Domestic violence	2	1.5
Rape	2	1.5
Hit and run	1	0.7
Child molestation	1	0.7

**Did you or a member of your household report the crime(s) to the police?**

About one-half of the respondents said that either they or a member of their household had been a victim of a crime in Brookmont Farms. Sixty-four percent of these respondents said that they had reported all of the incidents and 17 percent said that they had reported some of the incidents.

**Response Comparisons**

Respondents who reported all incidents were more likely to—

- say that they were very satisfied with the police service they received;
- be between the ages of 36 and 45;
- have never married.

Respondents who reported only some of the incidents were more likely to—

- say that they were somewhat satisfied with the police service they received;
- be between the ages of 26 and 35;
- be a member of an unmarried couple;
- be white.

Respondents who reported none of the incidents were more likely to—

- be over the age of 45;
- be married;
- be African-American.

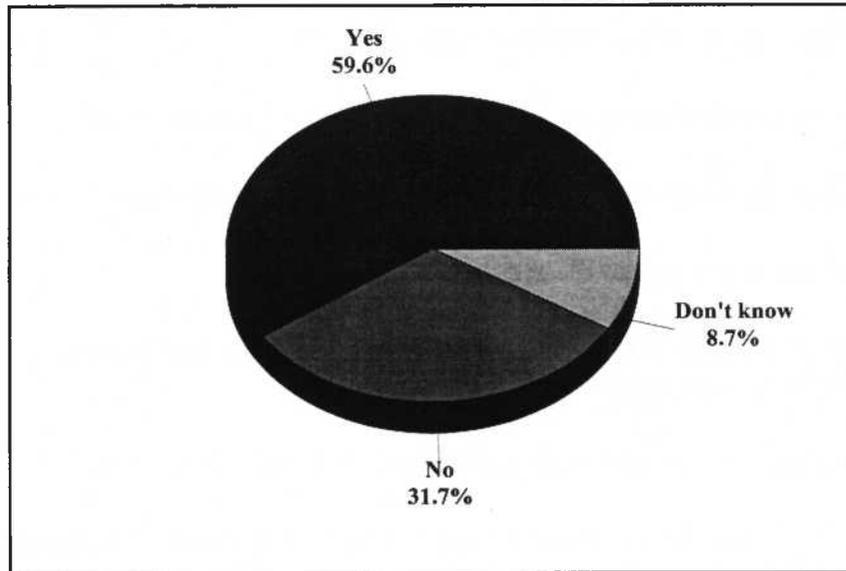
### III. POLICE SERVICE

Questions are included in Section III which relate to the respondents' perceptions of police service in Brookmont Farms.

- Is Brookmont Farms patrolled satisfactorily?
- Have the police given special attention to Brookmont Farms?
- Do you know any of the patrol officers who are assigned to Brookmont Farms?
- Can you name any of these officers?
- In general, how would you describe the service being provided by the police officers in your neighborhood?
- Have the foot patrols made a difference in Brookmont Farms?
- Do you want the New Castle County Police to remove the foot patrols from Brookmont Farms?
- What do you like best about the foot patrols?
- What do you like least about the foot patrols?
- Those who had been a victim of a crime in Brookmont Farms and reported the crime to the police were asked: In general, were you very dissatisfied, somewhat dissatisfied, somewhat satisfied, or very satisfied with the police service you received?
- Over the last three years, have you or a member of your household had any other personal contact with a New Castle County police officer in Brookmont Farms?
- Would you say that this contact was very positive, somewhat positive, neutral, somewhat negative, or very negative?

**Is Brookmont Farms patrolled satisfactorily?**

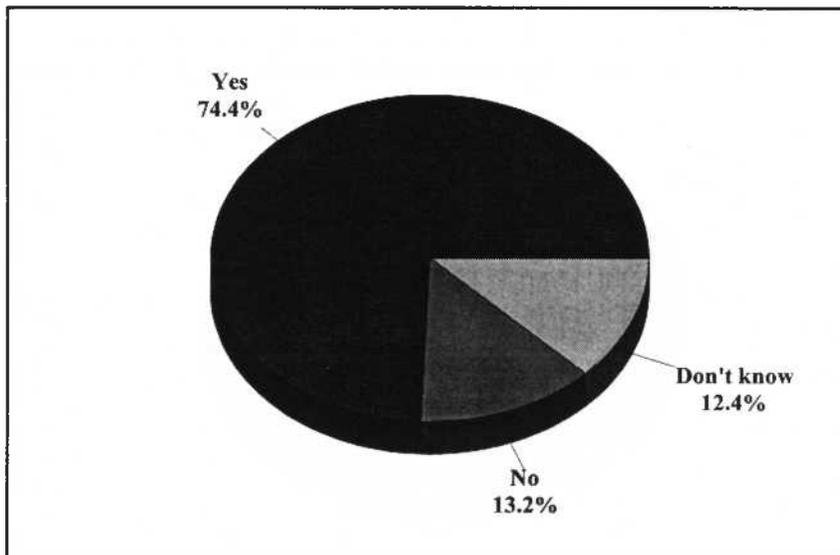
Three out of five respondents (60 percent) said that Brookmont Farms is patrolled satisfactorily.

**Response Comparisons**

- Respondents who said that Brookmont Farms is patrolled satisfactorily were more likely to—
- say that conditions related to crime in Brookmont Farms are getting better;
  - say that they feel very safe going out alone during the day in Brookmont Farms;
  - say that they feel a little more or much more safe in Brookmont Farms as compared to five years ago;
  - say that Brookmont Farms is a little better or much better place to live as compared to five years ago;
  - say that the police have given special attention to Brookmont Farms;
  - say that the foot patrols have made a difference in Brookmont Farms;
  - (among those who had not reported a crime in Brookmont Farms) say that over the last three years, they or a member of their household have not had any other personal contact with a New Castle County police officer in Brookmont Farms;
  - rate the contact as very positive;
  - rate the service provided by the police officers in their neighborhood as excellent or good;
  - say that dirty streets, groups of persons hanging around on the streets, abandoned houses or buildings, poor street lighting, drugs being sold on the streets, violent crime, and traffic enforcement and minor to not a problem in Brookmont Farms;
  - give the performance of the County Executive's Office an A grade;
  - give the performance of the New Castle County Police, the County Council, the County libraries, and the County sewer system an A or B grade.

**Have the police given special attention to Brookmont Farms?**

Three out of four respondents (74 percent) said that the police have given special attention to Brookmont Farms.

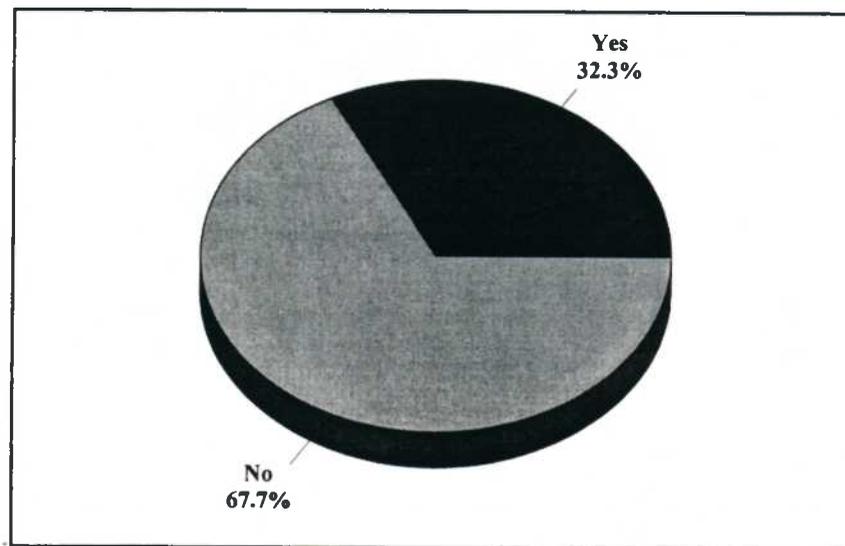
**Response Comparisons**

Those who said that the police have given special attention to Brookmont Farms were more likely to—

- say that crime conditions in Brookmont Farms are getting better;
- say that they feel very safe being out alone during the day in Brookmont Farms;
- say that they feel very safe or fairly safe being out alone at night in Brookmont Farms;
- say that they know any of the patrol officers who are assigned to Brookmont Farms;
- say that Brookmont Farms is being patrolled satisfactorily;
- say that the service being provided by the police officers in their neighborhood is excellent or good;
- give the performance of the County Police, the County Executive's Office, the County Council an A or B grade;
- say that the foot patrols have made a difference in Brookmont Farms;
- live in a household with children under 10.

**Do you know any of the patrol officers who are assigned to Brookmont Farms?**

Nearly one-third of the respondents said that they know any of the patrol officers who are assigned to Brookmont Farms. This is a significantly higher proportion than the 11 percent of Wilmington respondents who said in 1999 that they could name any of the patrol officers who are assigned to their neighborhood.<sup>4</sup>

**Response Comparisons**

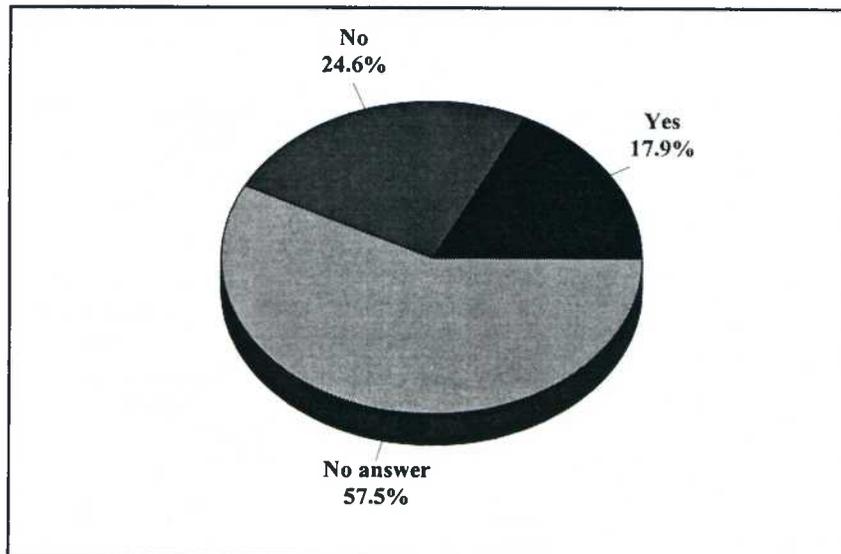
Those who said that they knew any of the patrol officers assigned to Brookmont Farms were more likely to—

- say that conditions related to crime in New Castle County are getting better;
- say that the police have given special attention to Brookmont Farms;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that a member of their household had been a victim of a crime in Brookmont Farms;
- say that over the last three years, they or a member of their household had had other personal contact with a New Castle County police officer in Brookmont Farms;
- say that they had utilized any of the social agencies working in the Brookmont Farms area;
- say that abandoned houses or buildings, property crimes, street gangs and prostitution were minor or not problems in Brookmont Farms;
- say that drugs being sold on the streets and truancy were significant to extreme problems in Brookmont Farms;
- have children under 10 in their household;
- be Hispanic;
- be white.

<sup>4</sup>Crime, Public Safety and Police Service, Changing Perceptions of Wilmington Residents. Page 23.

**Can you name any of these officers?**

About 82 percent of the respondents either did not know any of the officers who are assigned to Brookmont Farms or, if they did, could not name any of these officers. Just under 18 percent could name an officer.

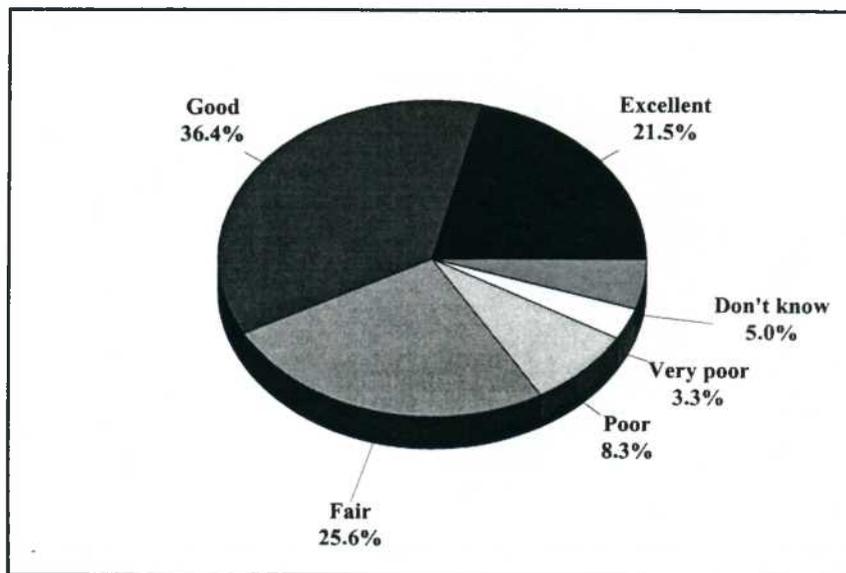
**Response Comparisons**

Those who could name an officer were more likely to—

- say that they feel unsafe being out alone at night in Brookmont Farms;
- say that they have had personal contact with a New Castle County police officer in Brookmont Farms other than contact as a result of reporting a crime;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that truancy is a significant to extreme problem in Brookmont Farms;
- give the performance of the County Executive's Office an A grade;
- say that they have used any of the social agencies working in Brookmont Farms;
- be of Hispanic, Latino or Spanish origin.

**In general, how would you describe the service being provided by the police officers in your neighborhood?**

About 58 percent of the respondents described the service provided by the police officers in their neighborhood as excellent or good.



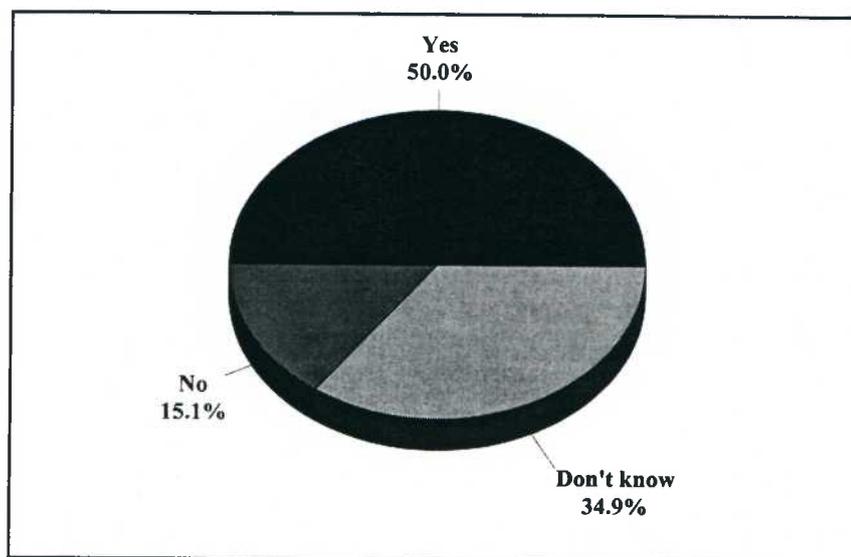
### Response Comparisons

As compared to other respondents, those who said that the service provided by the police officers in their neighborhood was excellent or good were more likely to—

- say that crime conditions in Brookmont Farms are getting better;
- say that they feel very safe being out alone during the day in Brookmont Farms;
- say that they feel very safe or fairly safe being out alone in Brookmont Farms after dark;
- say that, as compared to five years ago, they feel much more safe or a little more safe in Brookmont Farms;
- say that, as compared to five years ago, Brookmont Farms is a much better or a little better place to live;
- say that groups of persons hanging around on the streets is a minor or not a problem in Brookmont Farms;
- say that the police have given special attention to Brookmont Farms;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the foot patrols should not be removed from Brookmont Farms;
- say that Brookmont Farms is patrolled satisfactorily;
- rate personal contact, outside of reporting a crime, with a New Castle County police office in Brookmont Farms as very positive or somewhat positive;
- give the performance of the County Police, the County Executive's Office, the County Council, County Libraries, and the County sewer system an A or B grade.

**Have the Foot Patrols made a difference in Brookmont Farms?**

Fully half of the respondents (50 percent) said that the foot patrols have made a difference in Brookmont Farms. Only 15 percent said that they have not made a difference while 35 percent said they did not know.

**Response Comparisons**

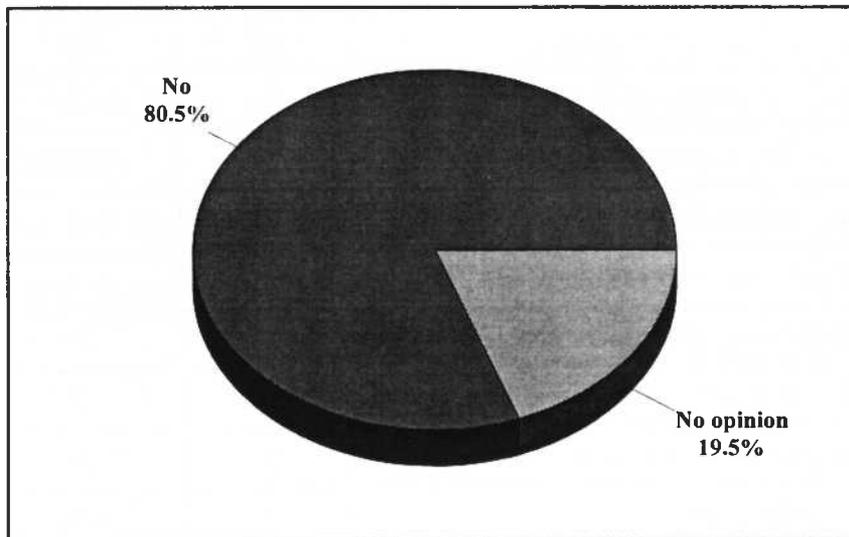
As compared to other respondents, those who said that the foot patrols have made a difference in Brookmont Farms were more likely to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that they feel very safe being out alone in Brookmont Farms during the day or at night;
- say that they feel much more or a little more safe in Brookmont Farms as compared to five years ago;
- say that Brookmont Farms has become a much better or a little better place to live as compared to five years ago;
- say that Brookmont Farms is patrolled satisfactorily;
- say that the police have given special attention to Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- say that they know any of the officers who are assigned to Brookmont Farms;
- say that the foot patrols should not be removed;
- say that violent crimes and traffic enforcement are a minor to not a problem in Brookmont Farms;
- give the performance of the County Police, the County Executive's Office, the County Council, the County Libraries, the County Licensing and Inspections, and the County

- sewer system an A or B grade;
- say that they are somewhat dissatisfied or very dissatisfied with the police service received after reporting a crime in Brookmont Farms;
- rate other personal contact with a New Castle County police officer in Brookmont Farms as somewhat positive or very positive;
- say that they have used any of the social agencies working in Brookmont Farms;
- live in a household with children between 10 and 17.

**Do you want the New Castle County Police to remove the foot patrols from Brookmont Farms?**

No one said that they wanted the County Police to remove the foot patrols from Brookmont Farms, although just under 20 percent said that they had no opinion.



### Response Comparisons

Respondents who said “no” the foot patrols should not be removed from Brookmont Farms instead of expressing “no opinion” were more likely to—

- say that they were very satisfied with the police service they received after reporting a crime in Brookmont Farms;
- say that the police service provided by police officers in their neighborhood was excellent or good;
- say that the foot patrols had made a difference in Brookmont Farms.

**What do you like best about the foot patrols?**

The most frequent responses were that the foot patrols generally improve the policing function, they improve the relationship between the police and residents, and they support crime prevention.

<b>Like Best</b>	<b>Frequency</b>	<b>Percentage</b>
Improve the policing function	19	14.2
Improve relationships with residents	16	11.9
Support crime prevention	14	10.4
Help residents feel safer	11	8.2
Improve relationships with youth	9	6.7
Make police officers more visible	7	5.2
Make police officers more available	5	3.7
Make police officers more maneuverable	5	3.7
Preferable to cars	1	0.7

**What do you like least about the foot patrols?**

There were very few negative comments about the foot patrols. About one-quarter of the respondents (24 percent) were concerned that there were not enough foot patrols.

<b>Like Least</b>	<b>Frequency</b>	<b>Percent</b>
Not enough of them	32	23.9
Poor response time	5	3.7
Harassment	4	3.0
Not enough interaction with parents and youth	2	1.5
It is ineffective	1	0.7

likely to-

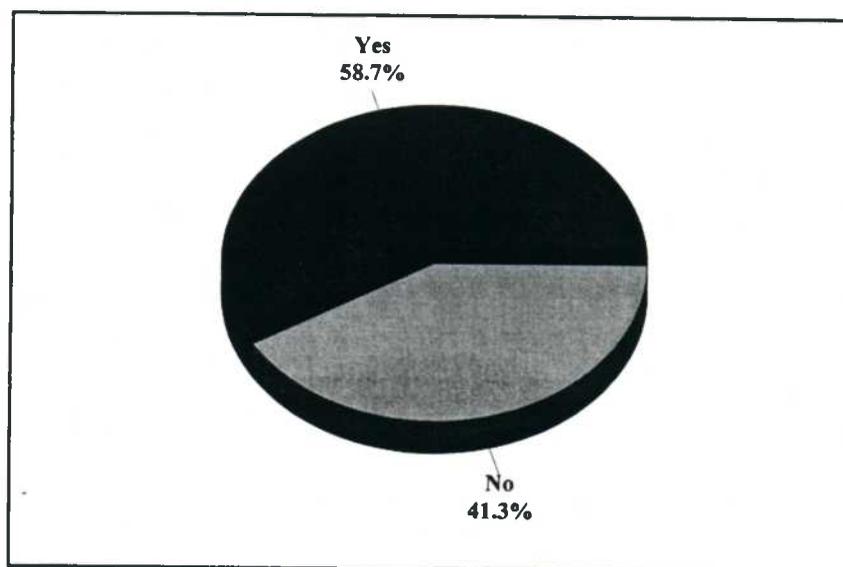
- say that the police have not given special attention to Brookmont Farms;
- say that the foot patrols have not made a difference in Brookmont Farms;
- rate their other personal contact with the police in Brookmont Farms as negative;
- say that poor street lighting and violent crimes were significant to extreme problems in Brookmont Farms;
- give the performance of the County Executive's Office and the County Council a D or F grade;
- have lived in their home in Brookmont Farms for six to ten years
- live in a household with an income of \$35,000 to \$49,000 last year.

likely to-

- say that the police have not given special attention to Brookmont Farms;
- say that the foot patrols have not made a difference in Brookmont Farms;
- rate their other personal contact with the police in Brookmont Farms as negative;
- say that poor street lighting and violent crimes were significant to extreme problems in Brookmont Farms;
- give the performance of the County Executive's Office and the County Council a D or F grade;
- have lived in their home in Brookmont Farms for six to ten years
- live in a household with an income of \$35,000 to \$49,000 last year.

**Over the last three years, have you or a member of your household had any other personal contact with a New Castle County police officer in Brookmont Farms?**

Of those respondents who said that neither they nor any member of their household had ever been a victim of a crime in Brookmont Farms, nearly 60 percent indicated that they or a member of their household have had personal contact with a New Castle County police officer in Brookmont Farms.



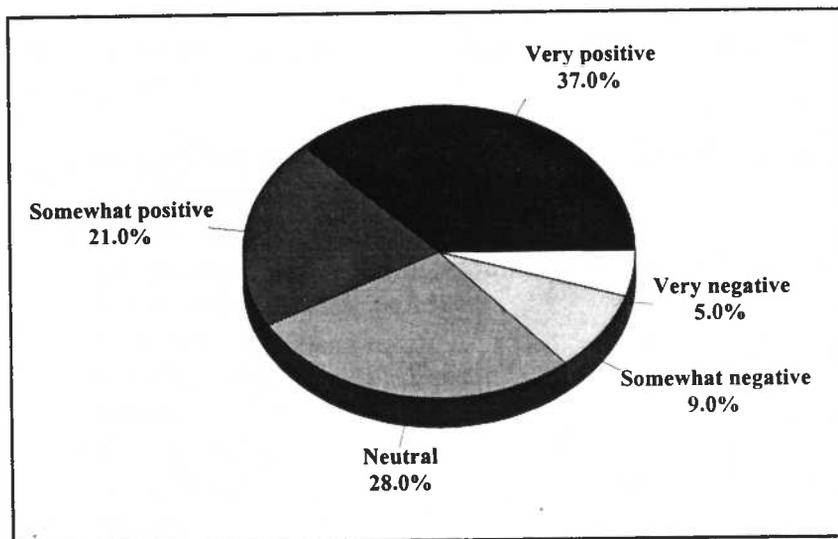
### Response Comparisons

Those who said that they or a member of their household have had personal contact with a New Castle County police officer in Brookmont Farms were more likely to—

- say that conditions related to crime in New Castle County are staying the same;
- say that Brookmont Farms is not patrolled satisfactorily;
- say that they know any of the officers who are assigned to Brookmont Farms;
- say that they can name any of these officers;
- say that abandoned vehicles are a minor to not a problem in Brookmont Farms;
- be white.

**Would you say that this contact was very positive, somewhat positive, neutral, somewhat negative or very negative?**

Among those who had not been a victim of a crime in Brookmont Farms, 58 percent said that their personal contact with a New Castle County police officer was very positive or somewhat positive.



### Response Comparisons

As compared to other respondents, those who said that their personal contact with a New Castle County police officer was very positive were more likely to—

- say that Brookmont Farms is patrolled satisfactorily.

Those who said that their personal contact was very positive or somewhat positive were more likely to—

- say that the foot patrols have made a difference in Brookmont Farms;
- say that the service being provided by the police officers in their neighborhood is excellent or good;
- say that truancy is a minor or not a problem in Brookmont Farms.

## VI. NEIGHBORHOOD PROBLEMS

Respondents were asked about Brookmont Farms as a place to live. They were asked about the severity of various neighborhood problems, what is being done about them, and what other actions should be taken. Respondents were also asked whether they utilized any of the social agencies working in Brookmont Farms and whether landlords had cleaned up their properties in the neighborhood.

- Compared to five years ago, has Brookmont Farms become a better or worse place to live?
- On a scale of one to five, how much are ... a problem in your neighborhood?
  - dirty streets
  - too few recreational programs for juveniles
  - groups of persons hanging around on the streets
  - abandoned houses or buildings
  - poor street lighting
  - drugs being sold in the street
  - beggars or panhandlers
  - violent crimes
  - property crimes
  - truancy
  - street gangs
  - prostitution
  - abandoned vehicles
  - traffic enforcement
  - the run-down condition of housing
- Are there other problems in Brookmont Farms that need to be addressed?
- Among the problems you have identified, which is the most serious?
- What, if anything is being done about the problem?
- What other actions would you like to be taken to deal with this problem?
- To what extent have the landlords cleaned up their properties in Brookmont Farms over the last several years?

**The Summary Variable.** As indicated above, respondents were asked to rate on a scale of one to five, how much a particular issue was a problem in their neighborhood. In order to fully represent the views of the respondents, a summary variable was created which provides a simple indication of the extent to which people rate the problem as 5 (extreme problem) to 1 (not

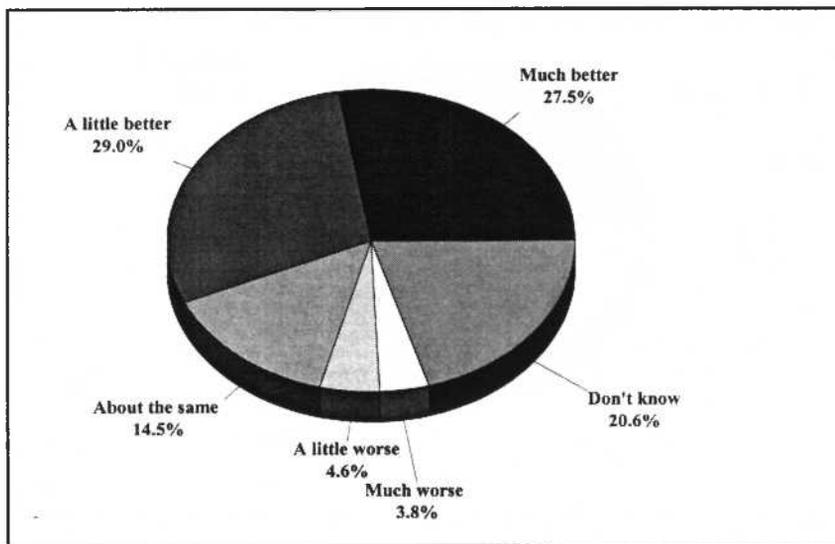
a problem. The summary variable allows us to rank the severity of the problem as perceived by the respondents. For example, the summary variable for the issue of dirty streets was calculated as follows:

Extreme problem	15.4%	multiplied by 5	77.0
Very significant problem	13.1%	multiplied by 4	52.4
Significant problem	20.8%	multiplied by 3	62.4
Minor problem	35.4%	multiplied by 2	70.8
Not a problem	13.8%	multiplied by 1	13.8
Don't know	1.5%	multiplied by 0	0.0
Total			276.4

**Summary Variable =  $276.4/5$  or  $55.3$**

**Compared to five years ago, has Brookmont Farms become a better or worse place to live?**

Fully 57 percent of the respondents said that compared to five years ago, Brookmont Farms has become a much better or a little better place to live. Only eight percent felt that it had become a little worse or a much worse place to live.



### Response Comparisons

As compared to other respondents, those who said that Brookmont Farms has become a much better place to live as compared to five years ago were more likely to—

- say that they feel very safe being out alone during the day in Brookmont;
- say that groups of persons hanging around on the streets is a minor to not a problem.

Respondents who said that Brookmont Farms has become a much better or a little better place to live as compared to five years ago were more likely to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that conditions related to crime in New Castle County are getting better;
- say that they feel much more or a little more safe in Brookmont Farms as compared to five years ago;
- say that Brookmont Farms is patrolled satisfactorily.

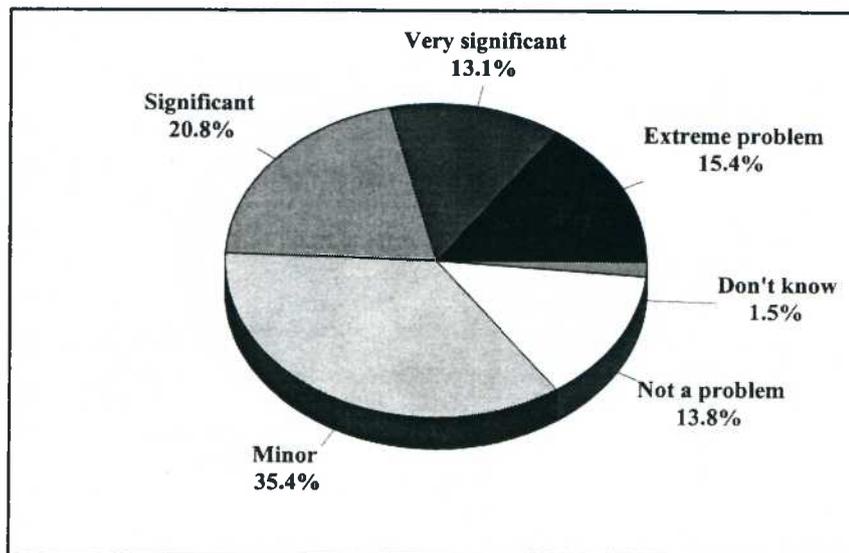
Respondents who said that Brookmont Farms has become a much worse or a little worse place to live as compared to five years ago were more likely to—

- say that they feel very unsafe or somewhat unsafe being out alone after dark in Brookmont Farms;
- say that violent crime and street gangs are significant to extreme problems in Brookmont

- Farms;
- say that landlords have cleaned up their properties in Brookmont Farms only somewhat;
- say that they have been a victim of a crime in Brookmont Farms;
- say that Brookmont Farms is not patrolled satisfactorily;
- describe the service provided by the police officers in their neighborhood as poor or very poor;
- say that a member of their household has been a victim of a crime in Brookmont Farms;
- give the performance of County Licensing and Inspections a D or F grade;
- be white;
- be homeowners;
- have lived in Brookmont Farms for 11 years or more.

**On a scale of one to five, how much are dirty streets a problem in Brookmont Farms?**

Just under one-half of the respondents (49 percent) said that dirty streets are a significant, very significant, or extreme problem in Brookmont Farms.



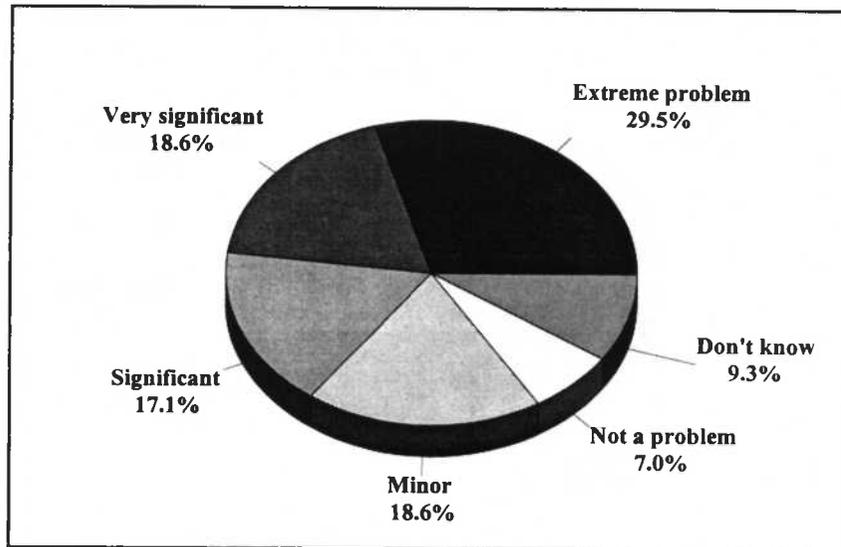
### Response Comparisons

As compared to other respondents, those who said that dirty streets are a significant to extreme problem in Brookmont Farms were more likely to—

- say that they feel unsafe being out alone in Brookmont Farms at night;
- say that groups of persons hanging around on the streets, abandoned houses or buildings, poor street lighting, drugs being sold on the streets, property crime, truancy, street gangs, prostitution, traffic enforcement, and the run-down condition of housing are significant to extreme problems in Brookmont Farms;
- say that Brookmont Farms is not patrolled satisfactorily.

**On a scale of one to five, how much are too few programs for juveniles a problem in Brookmont Farms?**

Fully 65 percent of the respondents said that too few recreational programs for juveniles is a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that too few recreational programs for juveniles is a significant to extreme problem in Brookmont Farms were more likely to—

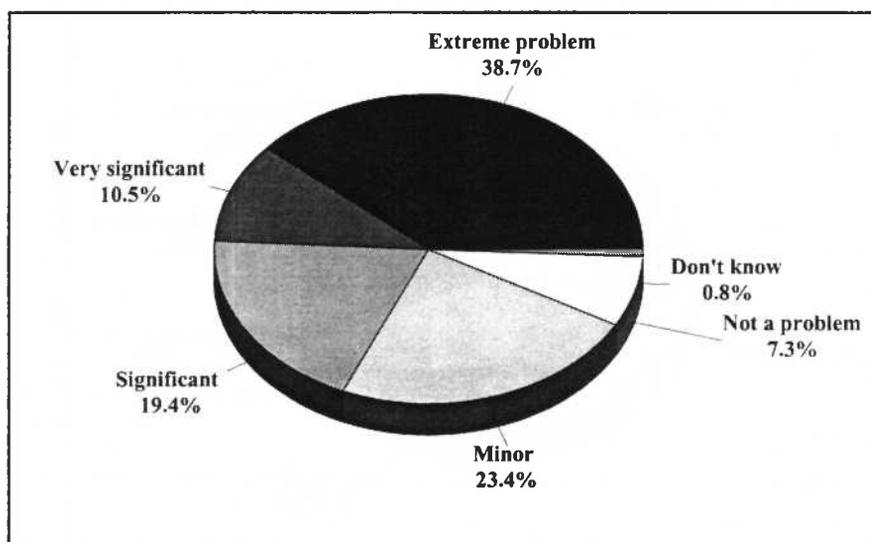
- say that truancy is a significant to extreme problem in Brookmont Farms;
- be renters.

Respondents who said that too few recreational programs for juveniles is an extreme problem in Brookmont Farms were more likely to—

- say that drugs being sold on the streets and poor street lighting are significant to extreme problems in Brookmont Farms.

**On a scale of one to five, how much are groups of persons hanging out on the streets a problem in Brookmont Farms?**

Groups of persons hanging out on the streets is a significant to extreme problem for 63 percent of the Brookmont Farms respondents.



### Response Comparisons

As compared to other respondents, those who said that groups of persons hanging out on the streets is a significant to extreme problem in Brookmont Farms were less likely to—

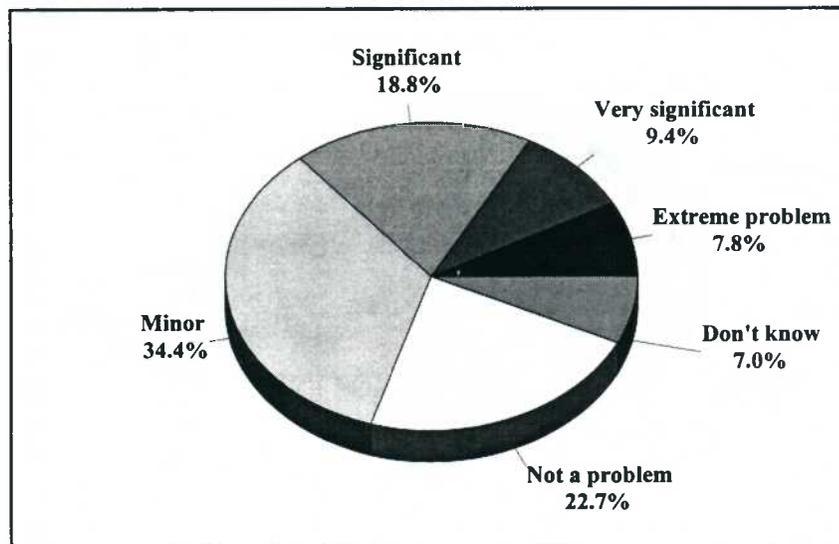
- say that they feel safe being out alone in Brookmont Farms during the day or after dark;
- say that Brookmont Farms is patrolled satisfactorily.

They were more likely to—

- say that they can name any of the patrol officers assigned to Brookmont Farms;
- say that dirty streets, abandoned houses or buildings, drugs being sold on the streets, beggars or panhandlers, truancy, and street gangs are significant to extreme problems in Brookmont Farms;
- give the performance of the County Executive's Office a D or F grade.

**On a scale of one to five, how much are abandoned houses or buildings a problem in Brookmont Farms?**

Thirty-four percent of the respondents felt that abandoned houses or buildings are a significant to extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that abandoned houses or buildings are a significant to extreme problem in Brookmont Farms were more likely to—

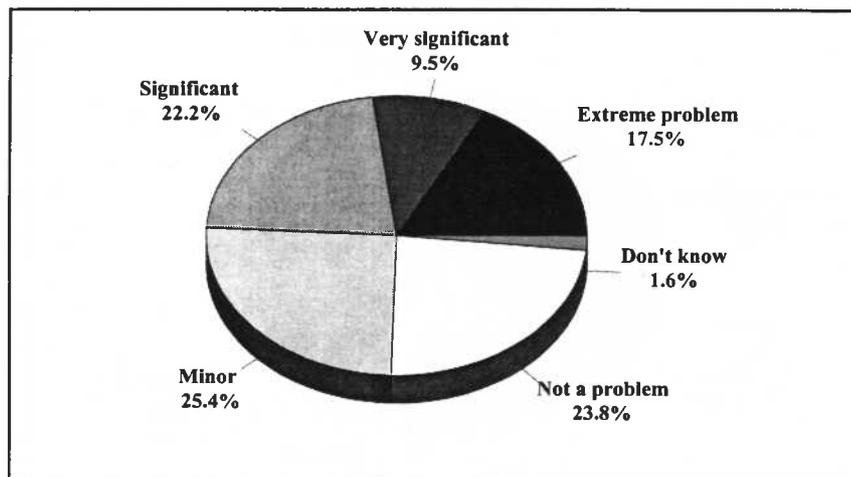
- say that they have utilized any of the social agencies that are working in Brookmont Farms;
- say that landlords have cleaned up their properties in Brookmont Farms “very little” over the last several years;
- say that dirty streets, drugs being sold on the streets, beggars or panhandlers, violent crime, property crime, truancy, street gangs, prostitution, abandoned vehicles, and the run-down condition of housing are significant to extreme problems in Brookmont Farms.

They were less likely to—

- give the performance of the County sewer system an A or B grade.

**On a scale of one to five, how much is poor street lighting a problem in Brookmont Farms?**

Forty-nine percent of the respondents said that poor street lighting is a significant, very significant or extreme problem in Brookmont Farms.



### Response Comparisons

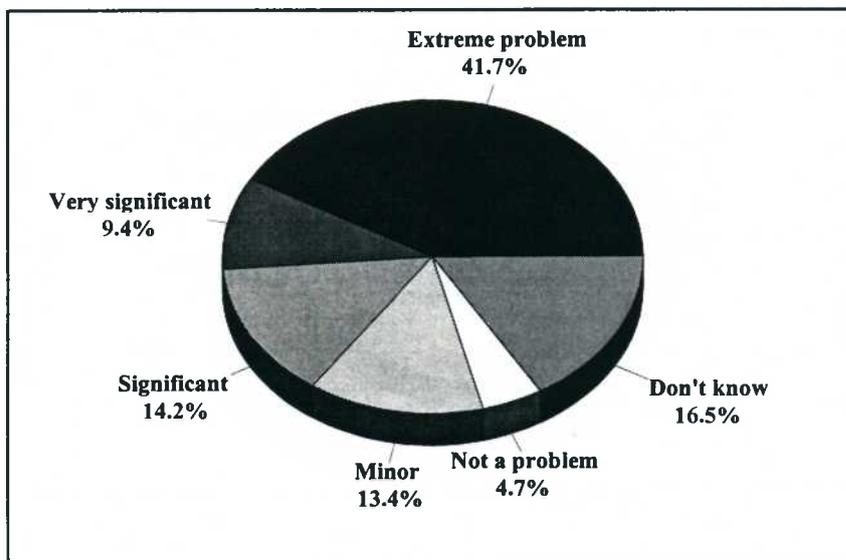
As compared to other respondents, those who said that poor street lighting is a significant to extreme problem in Brookmont Farms were more likely to—

- say that Brookmont Farms is not patrolled satisfactorily;
- say that the police have not given Brookmont Farms special attention;
- say that they are satisfied with the service received after reporting a crime in Brookmont Farms;
- say that dirty streets, drugs being sold on the streets, property crime, street gangs, prostitution, and the run-down condition of housing are significant to extreme problems in Brookmont Farms;

They were less likely to give the performance of the County sewer system and A or B grade.

**On a scale of one to five, how much are drugs being sold on the streets a problem in Brookmont Farms?**

Fully 65 percent of the respondents said that drugs being sold on the streets is a significant, very significant, or extreme problem in Brookmont Farms.



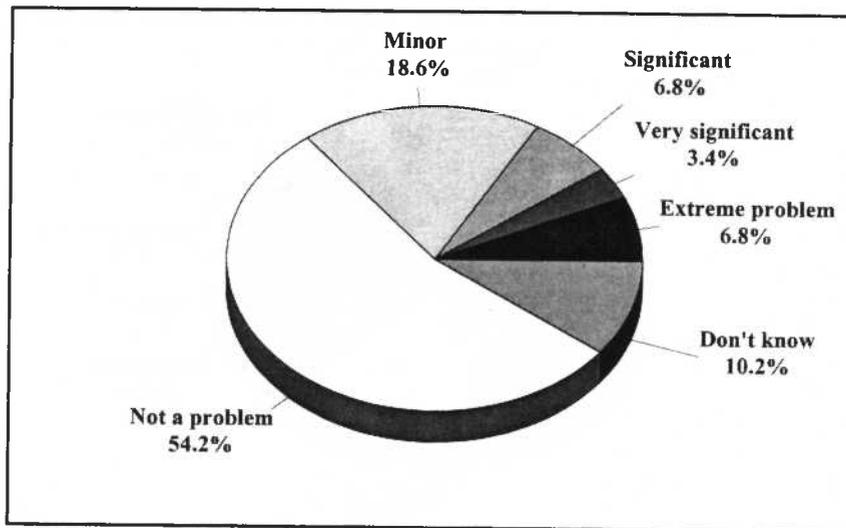
### Response Comparisons

As compared to other respondents, those who said that drugs being sold on the streets is a significant to extreme problem in Brookmont Farms were more likely to--

- say that Brookmont Farms is not patrolled satisfactorily;
- say that Brookmont Farms has not been given special attention;
- say that dirty streets, groups hanging around on the streets, abandoned houses or buildings, poor street lighting, violent crime, truancy, streets gangs, and the run-down condition of housing are significant to extreme problems in Brookmont Farms.

**On a scale of one to five, how much are beggars or panhandlers a problem in Brookmont Farms?**

Only 17 percent of the respondents said that beggars or panhandlers are a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that beggars or panhandlers are a significant to extreme problem in Brookmont Farms were more likely to—

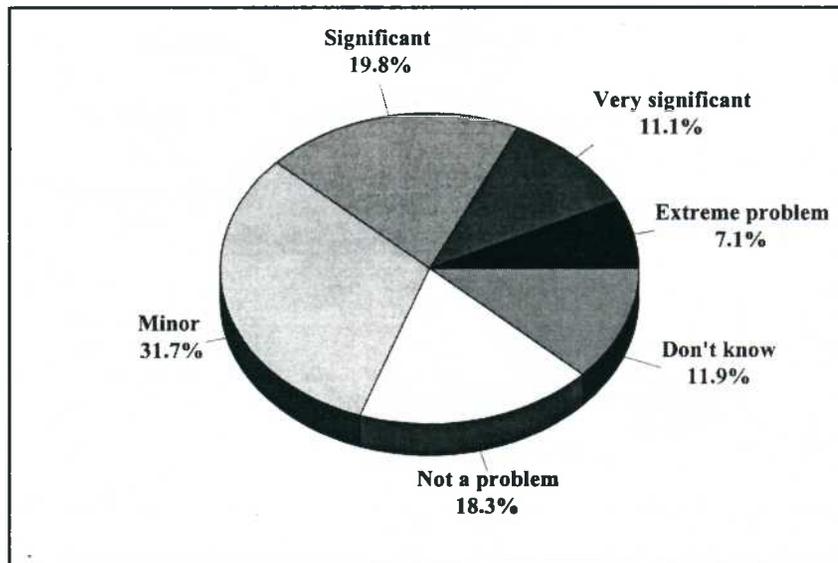
- say that they feel somewhat unsafe or very unsafe being out alone in Brookmont Farms during the day;
- say that groups of persons hanging around on the streets, abandoned houses or buildings, drugs being sold on the streets, violent crime, property crime, street gangs, prostitution, abandoned vehicles, and the run-down condition of housing are significant to extreme problems in Brookmont Farms;
- be Hispanic, Latino or of Spanish origin;
- have lived in Brookmont Farms from one to five years.

There were less likely to—

- give the performance of the County Police an A or B grade.

**On a scale of one to five, how much are violent crimes a problem in Brookmont Farms?**

Thirty-seven percent of the respondents said that violent crimes are a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that violent crimes are a significant to extreme problem in Brookmont Farms were more likely to—

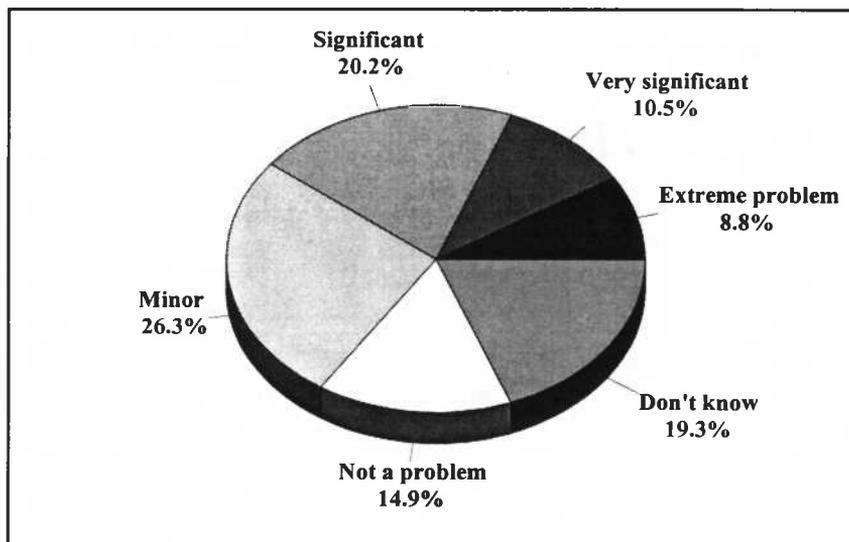
- say that they feel unsafe being out alone after dark in Brookmont Farms;
- say that Brookmont Farms has become a worse place to live as compared to five years ago;
- say that Brookmont Farms is not patrolled satisfactorily;
- say that the foot patrols have not made a difference in Brookmont Farms;
- say that they are satisfied with the police service received after reporting a crime in Brookmont Farms;
- say that abandoned houses or buildings, drugs being sold on the streets, beggars or panhandlers, property crime, truancy, street gangs, prostitution, and the run-down condition of housing are significant to extreme problems in Brookmont Farms;
- have a college education or more;
- be between 36 and 55.

They were less likely to—

- say that conditions in Brookmont Farms related to crime are getting better;
- say that they feel very safe being out alone in Brookmont Farms during the day;
- be 56 years of age or older.

**On a scale of one to five, how much are property crimes a problem in Brookmont Farms?**

Four out of ten of the respondents said that property crimes are a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that property crimes are a significant to extreme problem in Brookmont Farms were more likely to—

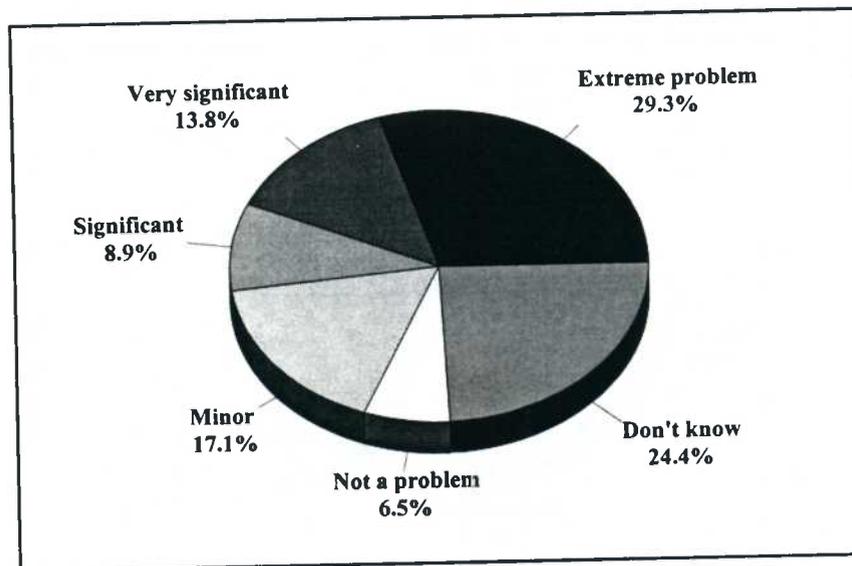
- say that conditions related to crime in New Castle County are getting worse;
- say that they feel unsafe being out alone in Brookmont Farms during the day or after dark;
- say that dirty streets, too few recreational programs for juveniles, abandoned houses or buildings, poor street lighting, drugs being sold on the streets, beggars or panhandlers, violent crimes, truancy, street gangs, prostitution, abandoned vehicles, and the run-down condition of housing are significant to extreme problems in Brookmont Farms;
- live in a household with an income between \$35,000 to \$49,000 last year.

They were less likely to—

- live in a household with children under the age of 10;
- live in a household with an income between \$50,000 to \$74,999 last year.

**On a scale of one to five, how much is truancy a problem in Brookmont Farms?**

Over half of the respondents (52 percent) said that truancy is a significant, very significant or extreme problem in Brookmont Farms.

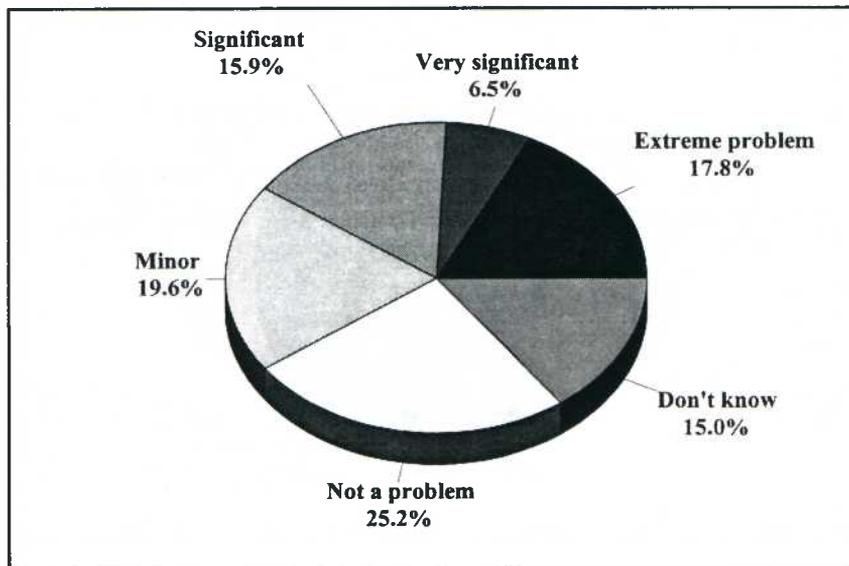
**Response Comparisons**

As compared to other respondents, those who said that truancy is a significant to extreme problem in Brookmont Farms were more likely to—

- say that Brookmont Farms is not patrolled satisfactorily;
- say that they know any of the officers who are assigned to Brookmont Farms;
- say that they utilize any of the social agencies that are working in Brookmont Farms;
- say that dirty streets, too few recreational programs for juveniles, groups of persons hanging around on the streets, abandoned houses or buildings, drugs being sold on the streets, violent crimes, property crimes, street gangs, prostitution, traffic enforcement, and the run-down condition of housing are significant to extreme problems in Brookmont Farms.

**On a scale of one to five, how much are street gangs a problem in Brookmont Farms?**

Four out of ten of the respondents said that street gangs are a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that street gangs are a significant to extreme problem in Brookmont Farms were more likely to—

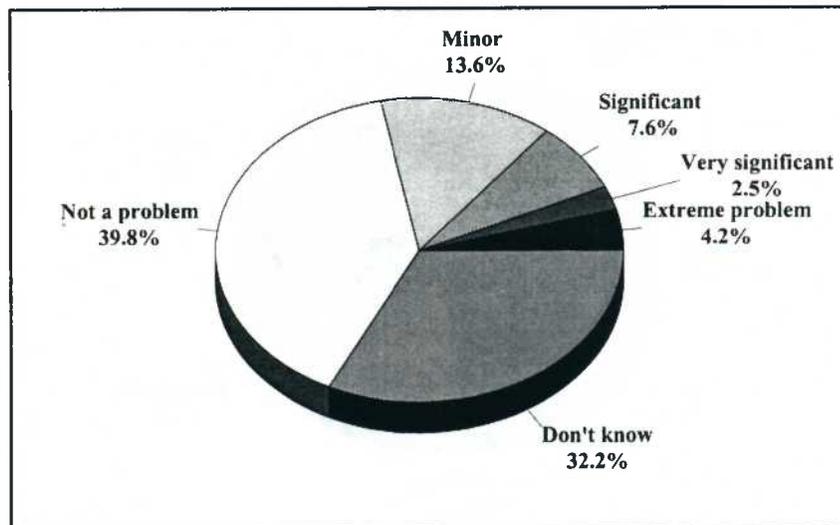
- say that they feel unsafe being out alone in Brookmont Farms during the day or at night;
- say that Brookmont Farms is a worse place to live as compared to five years ago;
- say that dirty streets, groups of persons hanging around on the streets, abandoned houses or buildings, poor street lighting, drugs being sold on the streets, beggars or panhandlers, violent crimes, property crimes, truancy, prostitution, abandoned vehicles, traffic enforcement, and the run-down condition of housing are significant to extreme problems in Brookmont Farms.

They were less likely to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that Brookmont Farms is patrolled satisfactorily.

**On a scale of one to five, how much is prostitution a problem in Brookmont Farms?**

Twenty-two percent of the respondents said that prostitution is a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that prostitution is a significant to extreme problem in Brookmont Farms were more likely to—

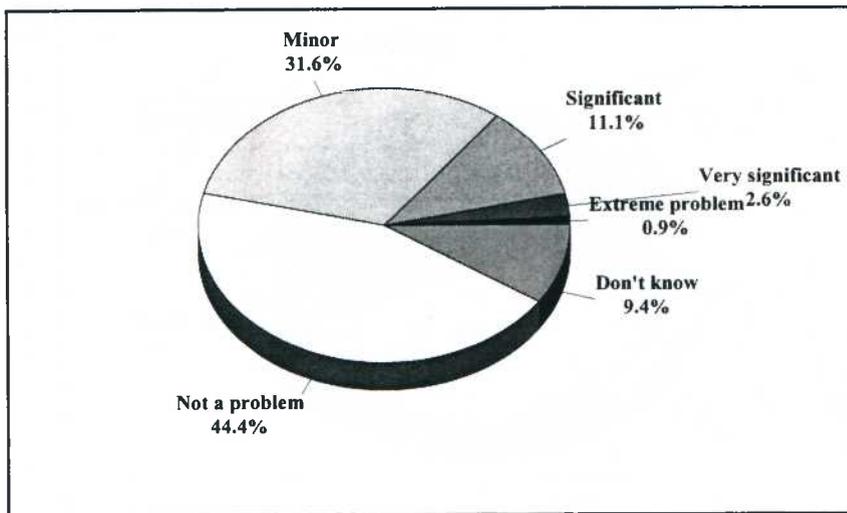
- say that they know any of the patrol officers who are assigned to Brookmont Farms;
- say that they utilize any of the social agencies that are working in Brookmont Farms;
- say that they feel unsafe being out alone at night in Brookmont Farms;
- say that dirty streets, too few recreational programs for juveniles, groups of persons hanging around on the streets, abandoned houses or buildings, poor street lighting, drugs being sold on the streets, beggars or panhandlers, violent crimes, property crimes, truancy, street gangs, abandoned vehicles, and traffic enforcement are significant to extreme problems in Brookmont Farms;
- give the performance of County Libraries a D or F grade.

They were less likely to—

- give the performance of County sewer system an A grade.

**On a scale of one to five, how much are abandoned vehicles a problem in Brookmont Farms?**

Fifteen percent of the respondents said that abandoned vehicles are a significant, very significant, or extreme problem in Brookmont Farms.



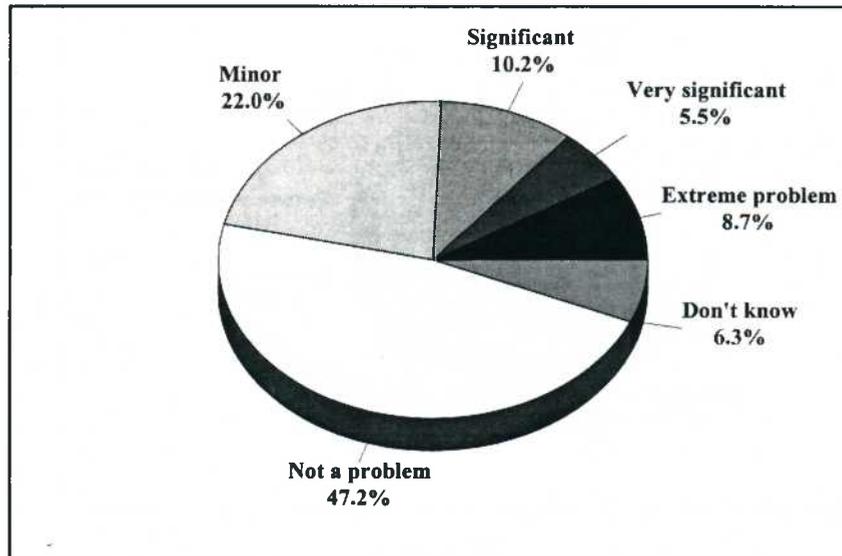
### Response Comparisons

As compared to other respondents, those who said that abandoned vehicles are significant to extreme problem in Brookmont Farms were more likely to—

- say that conditions related to crime in New Castle County are getting better;
- say that they feel unsafe going out alone in Brookmont Farms during the day;
- say that Brookmont Farms is a better place to live as compared to five years ago;
- say that groups of persons hanging around on the streets, abandoned houses or buildings, beggars or panhandlers, property crimes, truancy, street gangs, prostitution, traffic enforcement and the run-down condition of housing are significant to extreme problems in Brookmont Farms.

**On a scale of one to five, how much is traffic enforcement a problem in Brookmont Farms?**

Almost one-quarter (24 percent) of the respondents said that traffic enforcement is a significant, very significant, or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that traffic enforcement is a significant to extreme problem in Brookmont Farms were more likely to—

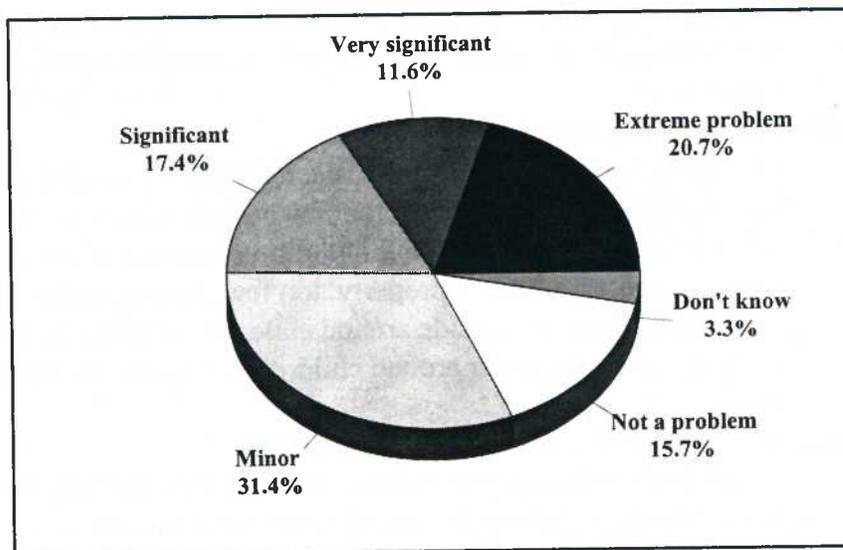
- say that they feel unsafe being out alone in Brookmont Farms during the day;
- say that Brookmont Farms is not patrolled satisfactorily;
- say that the foot patrols have not made a difference in Brookmont Farms;
- say that dirty streets, truancy, street gangs, prostitution, abandoned vehicles and the run-down condition of housing are significant to extreme problems in Brookmont Farms;
- be 36 to 55 years of age;
- be Hispanic, Latino or of Spanish origin.

They were less likely to—

- be under the age of 35 or over the age of 55.

**On a scale of one to five, how much is the run-down condition of housing a problem in Brookmont Farms?**

Fully half of the respondents said that the run-down condition of housing is a significant, very significant or extreme problem in Brookmont Farms.



### Response Comparisons

As compared to other respondents, those who said that the run-down condition of housing is a significant to extreme problem in Brookmont Farms were more likely to—

- say that they feel unsafe going out alone in Brookmont Farms during the day or at night;
- say that landlords have cleaned up their properties in Brookmont Farms "very little" over the last several years;
- say that dirty streets, abandoned houses or buildings, drugs being sold on the streets, beggars or panhandlers, violent crimes, property crimes, truancy, street gangs, abandoned vehicles, and traffic enforcement are significant to extreme problems in Brookmont Farms;
- give the performance of County Licensing and Inspections a D or F grade.

**Are there other problems in Brookmont Farms that need to be addressed?**

Fifty-six percent of the respondents reported that there are other problems in Brookmont Farms that need to be addressed. These included:

- ***problems of crime and violence***  
--drugs being sold in the park or out of houses, fighting on the street, disturbances of the peace, speeding cars, trespassing, smoking marijuana in the open;
- ***problems pertaining to children and youth***  
--loitering, lack of parental guidance, loud noises at night, children out too late, disrespect, foul language, too few basketball courts, lack of enforcement of curfew, playing in the street instead of on the sidewalk, lack of respect for other's property, too few recreational programs for older teens, drinking outside around children, lack of a swimming pool, parents expressing anger around children, unsupervised children, runaway kids;
- ***problems related to neighborhood environment***  
--trash, broken bottles, contractors dumping debris, loose/barking dogs, noise pollution, parking for guests, abandoned houses, too few speed bumps, bad publicity lowers property values, Unimart open too late;
- ***problems about homeownership and landlords***  
--poor repair work by landlords, landlords moving people out if they complain, too many investors, need to increase homeownership, landlords monopolize the civic association, landlord-tenant communication about upkeep;
- ***problems pertaining to the police***  
--need for community participation in policing, policing that is done in a disrespectful manner, police harassment of young people, some of the police need to be friendlier, police need to be in Brookmont Farms more often, police not doing enough about drugs.

**Among the problems you have identified, which is the most serious?**

In terms of the seriousness of the problems identified, respondents replied as follows:

- crime and violence - 44 percent
- neighborhood environment - 13 percent
- homeownership and landlords - 12 percent
- children and youth - 11 percent
- police - 3 percent

**What, if anything, is being done about the problem?**

Generally the respondents did not identify many actions that are being taken to resolve the most serious problems. Just over one-quarter (26 percent) said that nothing was being done and another 16 percent said that they did not know. Police patrolling was mentioned by 18 percent of the respondents. Other actions included personal involvement, community clean-up, more street lighting, and some programmatic efforts.

**What other actions would you like to be taken to deal with this problem?**

In terms of other actions the should be taken, respondents mentioned increased police activity (27 percent), new programs (15 percent), housing improvements (13 percent), neighborhood beautification (5 percent), and more parent responsibility (4 percent). More specifically, respondents identified curfew setting, increasing trash days, more police, more arrests, search and seizure, better tenant screening, preventive maintenance by landlords, adding street lights, corporal punishment, holding parents responsible for the actions of their children, evicting drug dealers, more night patrols, more homeowner residents, more youth programs, and random lighting checks by the power company.

**The Summary Variable.** As indicated in the introduction to this section, a summary variable was created to allow for a ranking of the severity of 15 neighborhood problems. The summary takes into account the proportions of respondents who chose the various options of extreme problem, very significant problem, significant problem, minor problem, not a problem or don't know. The table below shows the rankings of the 15 problems. Respondents identified groups of persons hanging out on the streets, drugs being sold in the street and too few recreational programs for juveniles as the three most significant problems in Brookmont Farms. These were followed by the run-down condition of housing, dirty streets, truancy, and poor street lighting. Of less concern were street gangs, abandoned houses or buildings, violent crimes, and property crimes. Among the fifteen problems identified on the survey, traffic enforcement, beggars or panhandlers, abandoned vehicles, and prostitution evoked the least concern among the respondents.

Problem	Summary Variable	Rank
Groups of persons hanging out on the streets	69.6	1
Drugs being sold in the street	64.0	2
Too few recreational programs for juveniles	63.5	3
Run-down condition of housing	56.1	4
Dirty streets	55.3	5
Truancy	53.8	6
Poor street lighting	53.3	7
Street gangs	45.4	8
Abandoned houses or buildings	44.9	9
Violent crimes	44.2	10
Property crimes	42.8	11
Traffic enforcement	37.5	12
Beggars or panhandlers	31.9	13
Abandoned vehicles	31.2	14
Prostitution	24.2	15

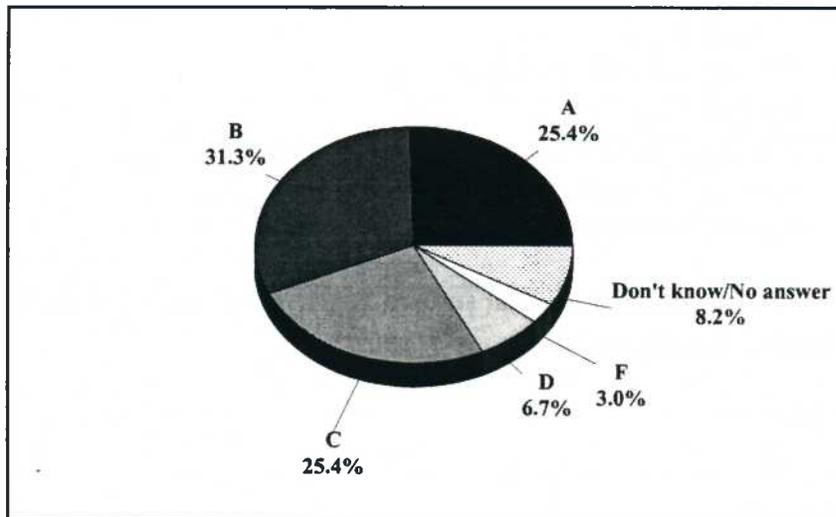
## V. AGENCIES SERVING BROOKMONT FARMS

Respondents were asked to grade the performance of various New Castle County government agencies and services and to indicate whether they are using any of the social agencies working in the Brookmont Farms area.

- Using the A, B, C, D, F grading system, what grade would you give the performance of the following services or agencies of New Castle County government?
  - County Police
  - County Executive's Office
  - County Council
  - County Libraries
  - County Licensing and Inspections
  - County Sewer System
  
- Do you utilize any of the social service agencies that are working in the Brookmont Farms area?
  
- Which ones?

Using the A, B, C, D, F, grading system, what grade would you give the performance of the New Castle County Police?

Fully 25 percent of the Brookmont Farms respondents gave an A grade to the performance of the New Castle County Police. In a 1999 survey of Wilmington residents, only 12 percent gave the Wilmington Police an A grade and 11 percent gave the New Castle County Police an A grade.<sup>5</sup>



### Response Comparisons

As compared to other respondents, those who gave the performance of the New Castle County Police an A or B grade were more likely to—

- say that they felt safe being out alone at night in Brookmont Farms;
- say that Brookmont Farms is patrolled satisfactorily;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the police have given special attention to Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- rate their personal contact with a police officer in Brookmont Farms as positive;
- say that abandoned cars in Brookmont Farms is not a problem.

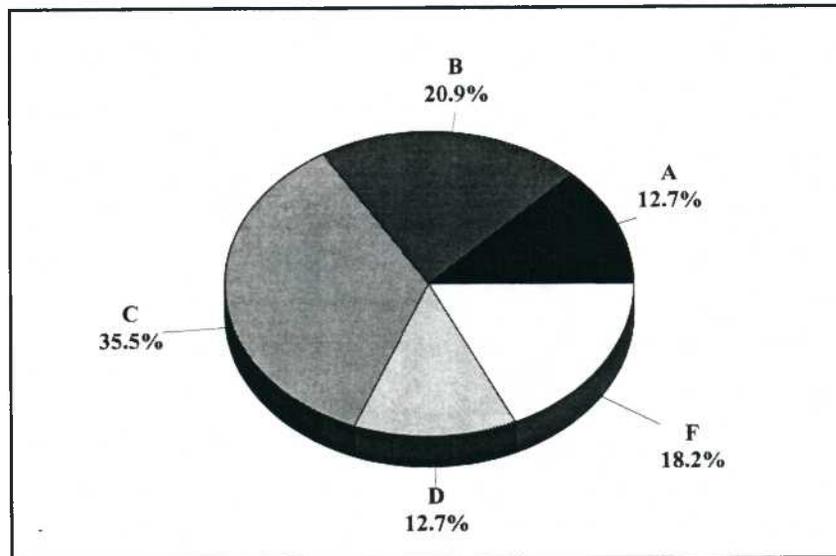
Respondents who gave the performance of the New Castle County Police a D or F grade were more likely to—

<sup>5</sup>Crime, Public Safety and Police Service, *Changing Perceptions of Wilmington Residents*. Pages 27-

- say that they did not feel safe being out alone at night in Brookmont Farms;
- say that Brookmont Farms is not patrolled satisfactorily;
- say that the foot patrols have not made a difference in Brookmont Farms;
- say that the police have not given special attention to Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is poor or very poor;
- rate their personal contact with a police officer in Brookmont Farms as negative;
- say that abandoned cars and traffic enforcement in Brookmont Farms are significant to extreme problems.

**Using the A, B, C, D, F, grading system, what grade would you give the performance of the New Castle County Executive's Office?**

Just over one-third (34 percent) of the respondents would give the performance of the New Castle County Executive's Office an A or B grade while 31 percent would give this performance a D or F grade.



### Response Comparisons

As compared to other respondents, those who gave the performance of the New Castle County Executive's Office an A or B grade were more likely to—

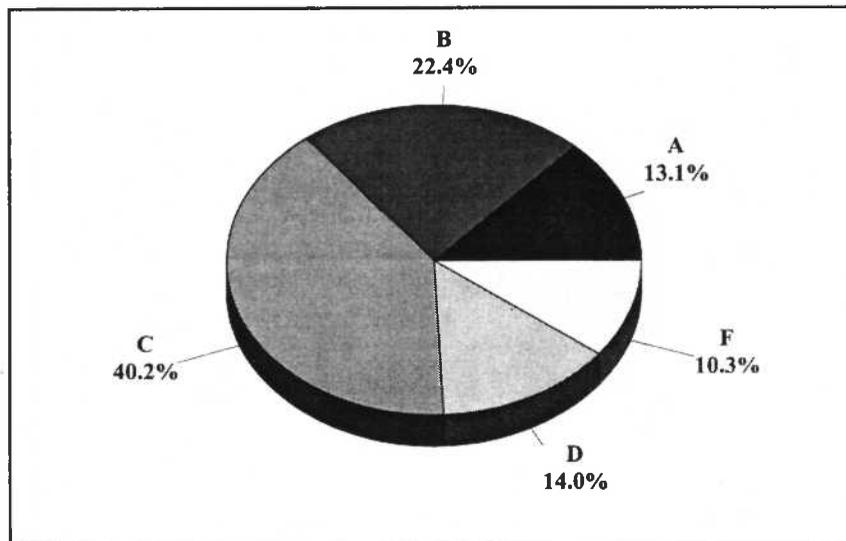
- say that crime conditions in New Castle County are getting better;
- say that the police have given special attention to Brookmont Farms;
- say that the foot patrols have made a difference in Brookmont Farms;
- describe the service provided by police officers in their neighborhood as excellent or good;
- say that they were somewhat dissatisfied or very dissatisfied with the police service received after reporting a crime in Brookmont Farms;
- give the performance of the County Police, the County Council, County Licenses and Inspections, and the County sewer system an A or B grade;
- live in a household with children under the age of 10;
- have lived in Brookmont Farms from one to five years.

Those who gave the performance a D or F grade were more likely—

- be white;
- have lived in Brookmont Farms for 11 years or more.

Using the A, B, C, D, F, grading system, what grade would you give the performance of the New Castle County Council?

Thirty-six percent of the respondents gave the performance of the New Castle County Council an A or B grade. Just under one-quarter (24 percent) gave the Council a D or F grade.



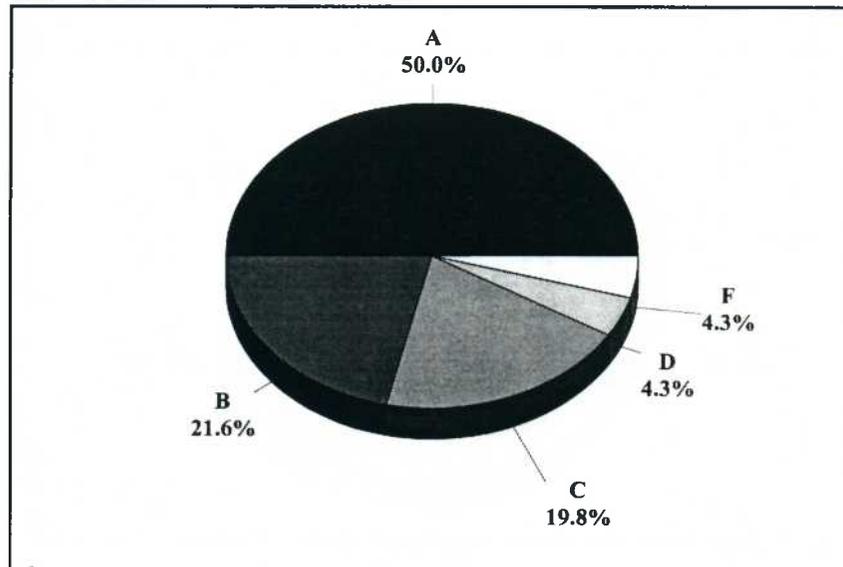
### Response Comparisons

As compared to other respondents, those who gave the performance of the County Council an A or B grade were more likely to—

- say that conditions related to crime in Brookmont Farms are getting better;
- say that Brookmont Farms is patrolled satisfactorily;
- say that the police have given Brookmont Farms special attention;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- say that they are somewhat dissatisfied or very dissatisfied with the police service received after reporting a crime in Brookmont Farms;
- give an A or B grade to the County Police, the County Executive's Office, County Libraries, County Licenses and Inspections, and the County sewer system;
- live in a household with children under the age of 10.

Using the A, B, C, D, F, grading system, what grade would you give the performance of the New Castle County Libraries?

Almost three-quarters (72 percent) of the respondents gave the New Castle Libraries an A or B grade. Only 9 percent gave the Libraries a D or F grade.



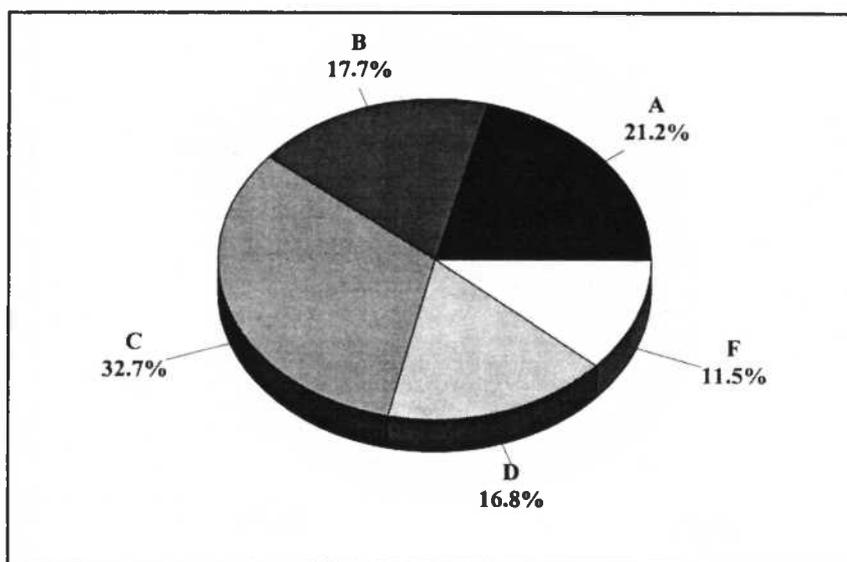
### Response Comparisons

As compared to other respondents, those who gave the County Libraries an A or B grade were more likely to—

- say that Brookmont Farms is patrolled satisfactorily;
- say that the police have given Brookmont Farms special attention;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- say that they are very satisfied with the service received after reporting a crime in Brookmont Farms;
- give the performance of the County Police, County Licenses and Inspections; and the County sewer system an A or B grade.

**Using the A, B, C, D, F, grading system, what grade would you give the performance of New Castle County Licensing and Inspections?**

Thirty-nine percent of the respondents gave County Licensing and Inspections an A or B grade while 28 percent gave Licensing and Inspections a D or F grade.



### Response Comparisons

As compared to other respondents, those who gave the performance of County Licensing and Inspections an A or B grade were more likely to—

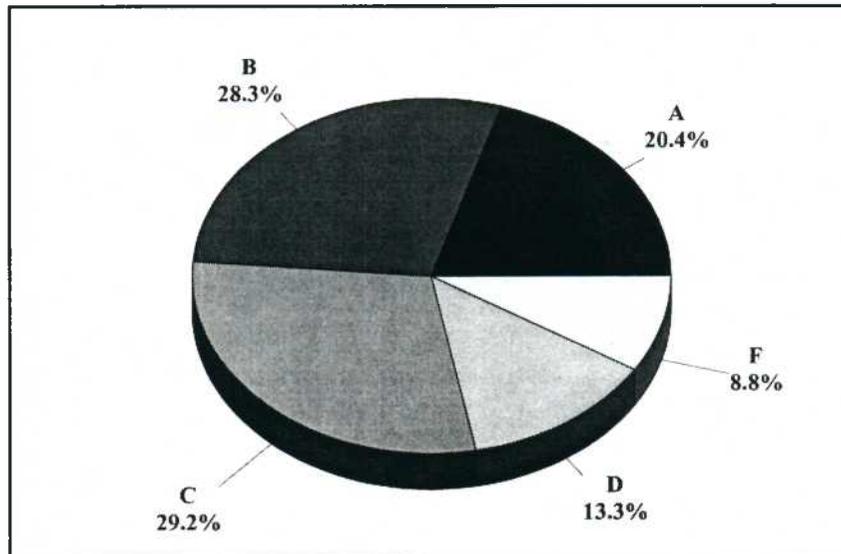
- say that, as compared to five years ago, Brookmont Farms is a much more safe place to live and a much better place to live;
- say that the foot patrols have made a difference in Brookmont Farms;
- give the County Police, the County Executive's Office, County Council, County Libraries, and the County sewer system an A or B grade.

Those who gave County Licensing and Inspection a D or F grade were more likely to—

- say that the run-down condition of housing in Brookmont Farms is a significant to extreme problem.

**Using the A, B, C, D, F, grading system, what grade would you give the performance of New Castle County sewer system?**

Forty-nine percent of the respondents gave the County sewer system an A or B grade while 22 percent gave the sewer system a D or F grade.



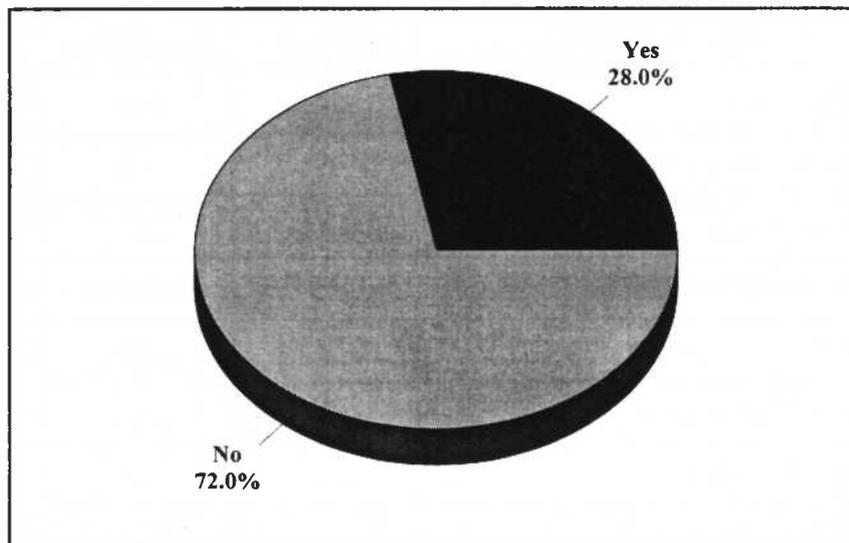
### Response Comparisons

As compared to other respondents, those who gave the performance of the County sewer system an A or B grade were more likely to—

- say that Brookmont Farms is patrolled satisfactorily;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that the service provided by the police officers in their neighborhood is excellent or good;
- say that the landlords have cleaned up their properties in Brookmont Farms “very much”;
- say that abandoned houses or buildings, poor street lighting, and prostitution are minor to not problems in Brookmont Farms;
- give the County Police, the County Executive’s Office, County Council, County Libraries, and County Licensing and Inspections an A or B grade.

**Do you utilize any of the social agencies that are working in Brookmont Farms?**

Twenty-eight percent of the respondents said that they utilize one or more of the social agencies that are working in Brookmont Farms.

**Response Comparisons**

Respondents who said that they use any of the social service agencies working in Brookmont Farms were more likely to—

- say that the police have given special attention to Brookmont Farms;
- say that they know any of the police officers assigned to Brookmont Farms;
- say that they can name any of these officers;
- say that the foot patrols have made a difference in Brookmont Farms;
- say that abandoned houses or buildings, drugs being sold on the streets, truancy and prostitution are significant to extreme problems in Brookmont Farms;
- say that property crimes are a minor to no problem in Brookmont Farms.

**Which social agencies do you utilize?**

Child, Inc. was the most frequently mentioned social agency utilized by the Brookmont Farms respondents.

<b>Agency/Program</b>	<b>Frequency</b>	<b>Percentage</b>
Child, Inc.	14	10.4
Brown Bag Club	6	4.5
Food Club	3	2.2
Summer Program for Kids	2	1.5
4H	2	1.5
Adult Education	2	1.5
Girl Scouts	1	1.5
Police Department	1	0.7
Tot Time	1	0.7
Anger Management Workshops	1	0.7
VOD	1	0.7

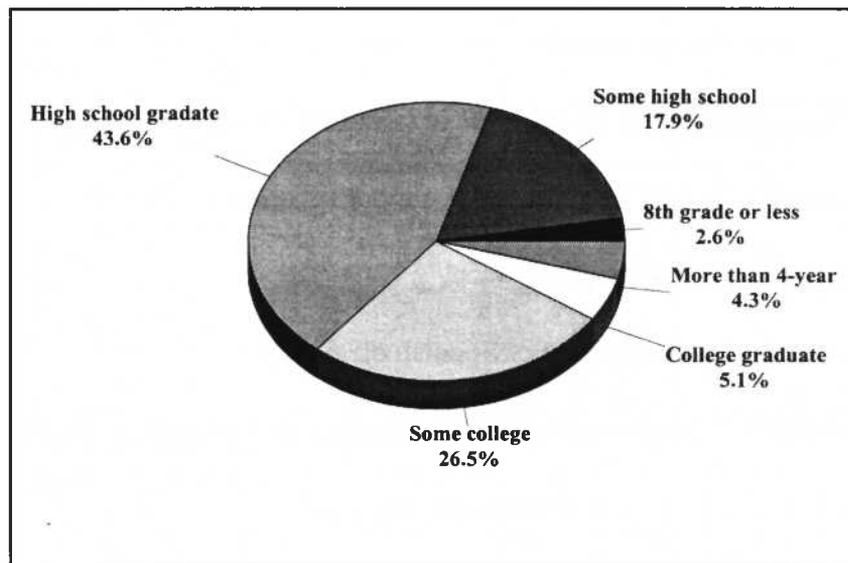
## VI. DEMOGRAPHICS

Section VI covers the demographic characteristics of the respondents including educational attainment, age, sex, household income, marital status, housing status, race and ethnic identification, presence of children in the household, and length of time in their current house.

- What is the highest grade level you have completed?
- What is your marital status?
- How many kids under 10 are there in your household?
- How many kids 10-17 are there in your household?
- How would you describe your race?
- Are you of Hispanic, Latino or Spanish origin?
- How long have you been living in the housing unit you presently occupy?
- Do you rent or own your present housing unit?
- From the following ranges, how much money came into your household last year from all sources from all the people in your household? [under \$20,000, \$20,000-\$34,999, \$35,000-\$49,999, \$50,000-\$74,999, \$75,000 and above]
- What is your gender?
- What is your age?

**What is the highest grade or level of school that you have completed?**

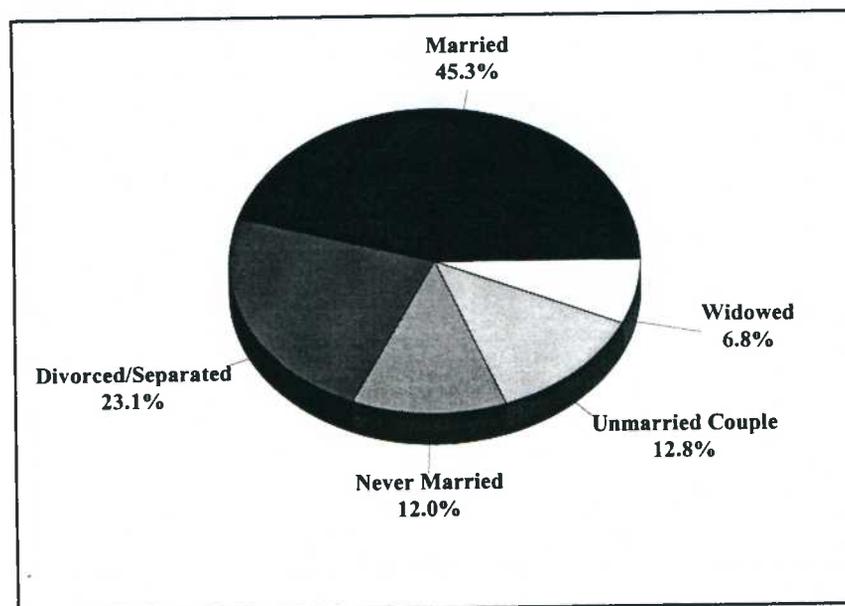
Nearly 80 percent of the respondents have graduated from high school, a slightly higher percentage than the Delaware population as a whole (78 percent). A substantially higher proportion of the Brookmont Farms respondents (36 percent) have a college degree or more than four years of higher education than the Delaware population as a whole (21 percent).

**Response Comparisons**

- Respondents with less than a high school education were more likely to--
- live in households with incomes last year of \$20,000 or less.

**What is your marital status?**

Slightly over 45 percent of the Brookmont Farms respondents are married. In Delaware as a whole, 56 percent of the households are married-couple households.

**Response Comparisons**

As compared to respondents from married/unmarried couple households, respondents living in single households (divorced/separated, never married or widowed) were more likely to—

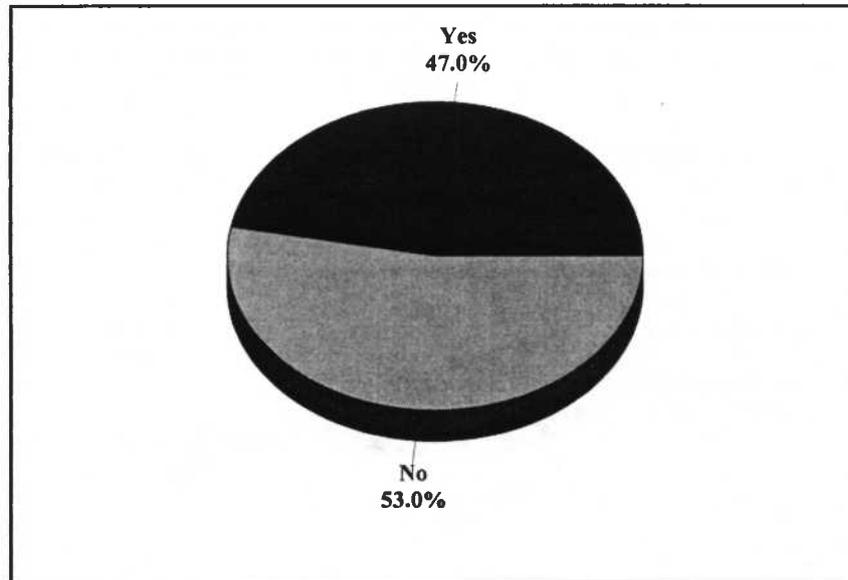
- say that landlords have “very much” cleaned up their properties over the last several years;
- be female;
- live in households with incomes of less than \$20,000 last year.

Respondents from married/unmarried couple households were more likely to—

- have lived in Brookmont Farms for 11 years or more.

**Are there children under 10 in your household?**

Respondents were split almost evenly between those with children under 10 in their household (47 percent) and those without children under 10 in their household (53 percent).

**Response Comparisons**

As compared to other households, respondents from households with children under ten were more likely to--

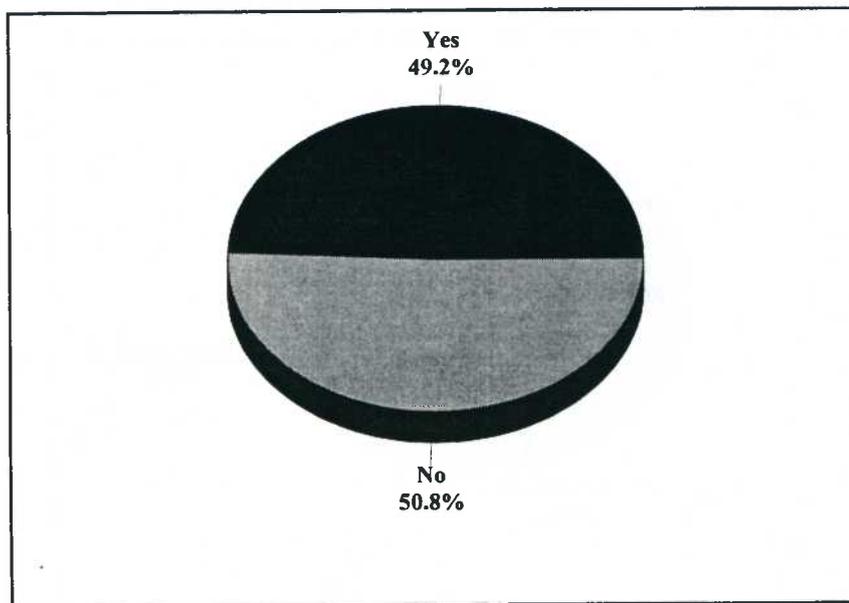
- say that the police have given special attention to Brookmont Farms;
- say that they know any of the patrol officers who are assigned to Brookmont Farms;
- say that they feel very safe being out alone at night in Brookmont Farms;
- give an A or B grade to the performance of the County Executive's Office or the County Council;
- be renters;
- be female;
- have lived in Brookmont Farms for one to five years;
- be Hispanic/Latino/Spanish origin or African-American;
- be between the ages of 26 to 35;
- have children between 10 and 17 in the household.

and less likely to--

- say that property crime is a significant to extreme problem in Brookmont;
- have lived in Brookmont Farms for 11 years or more;
- be white.

**Are there children between 10 and 17 in your household?**

Respondents were split almost evenly between those with children between 10 and 17 in their households (49 percent) and those without children between 10 and 17 in their household (51 percent).

**Response Comparisons**

Respondents living in households with children between 10 and 17 were more likely to—

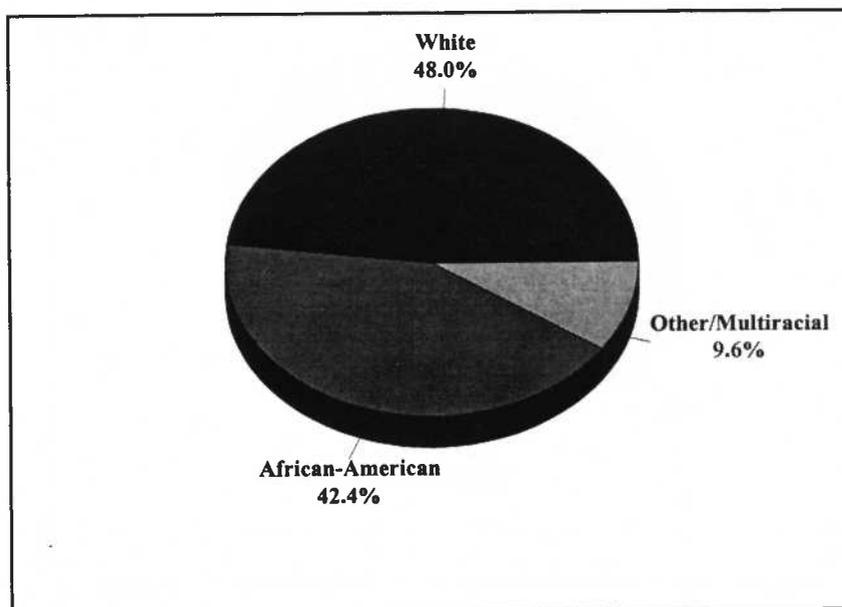
- say that the foot patrols have made a difference in Brookmont Farms;
- say that they feel a little more or much more safe in Brookmont Farms as compared to five years ago;
- be between the ages of 26 and 45;
- be African-American;
- be female;
- be renters;
- have lived in Brookmont Farms for less than one year or from one to five years.

They were less likely to—

- have lived in Brookmont Farms for 11 years or more;
- be between the ages of 46 and 65;
- be white.

**How would you describe your race?**

Whites made up 48 percent of the respondent group followed by African-Americans (42 percent) and others who described themselves as American Indian/Alaskan Native, Asian or Pacific Islander, or Another race/Multiracial (10 percent).

**Response Comparisons**

African-American respondents were more likely than white respondents to--

- say that conditions related to crime in New Castle County are getting better;
- have children under ten in their household;
- have children between 10 and 17 in their household;
- have lived in Brookmont Farms for less than one year or from one to five years;
- be renters;
- be between the ages of 26 and 35.

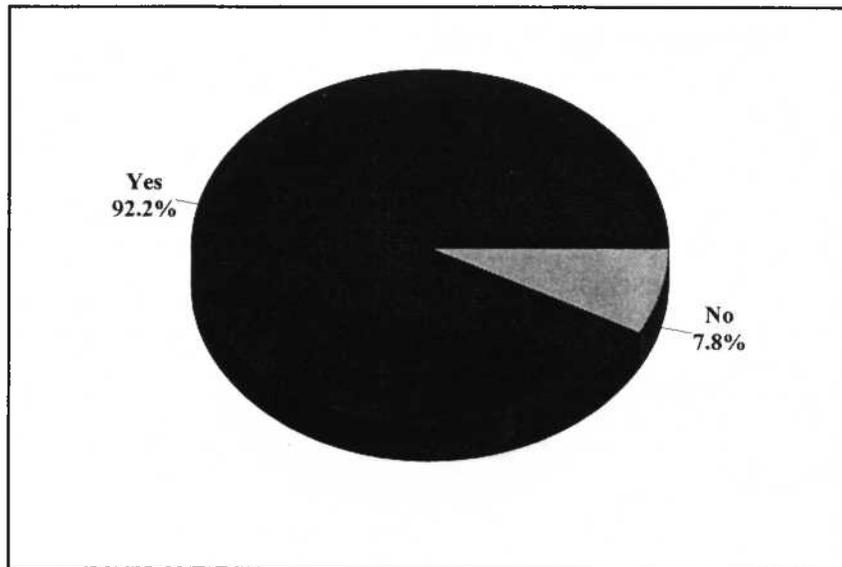
White respondents were more likely than African-American respondents to--

- say that compared to five years ago, they feel a little more or much more safe in Brookmont Farms;
- say that compared to five years ago, Brookmont Farms is a little better or much better place to live;
- say that they know any of the patrol officers who are assigned to Brookmont Farms;
- say that they or a member of their household had been a victim of crime in Brookmont Farms;

- say that they had reported all incidents to the police or some of the incidents to the police;
- (if they had not been a victim of a crime) say that over the last three years, they or a member of their household had had personal contact with a New Castle County police officer in Brookmont Farms;
- say that the performance of the County Executive's Office deserved a D or F grade;
- have lived in Brookmont Farms for 11 years or more;
- be between the ages of 56 and 65.

**Are you of Hispanic, Latino or Spanish origin?**

Just under 8 percent of the respondents indicated that they are of Hispanic, Latino or Spanish origin.

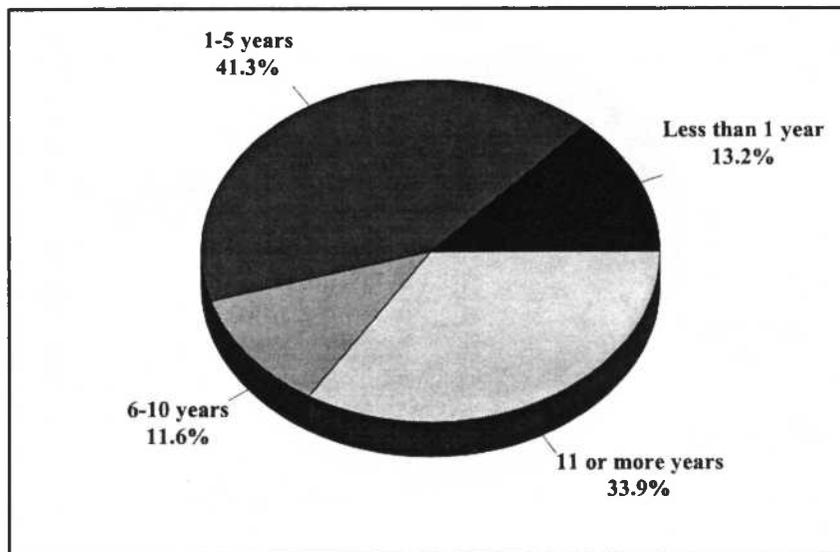
**Response Comparisons**

Given the small number of respondents who identified themselves as Hispanic, Latino, or of Spanish origin, no significant differences could be detected between their responses and the responses of the broader population except that these respondents were more likely to—

- say that children under 10 lived in their household;
- identify themselves as multiracial.

**How long have you been living in the housing unit you presently occupy?**

Just over a third of the respondents had lived in their housing unit in Brookmont Farms for 11 years or more. Almost 12 percent had been there from six to ten years, 41 percent from one to five years, and 13 percent for less than one year.

**Response Comparisons**

Respondents who had occupied their housing unit for 11 or more years were more likely to--

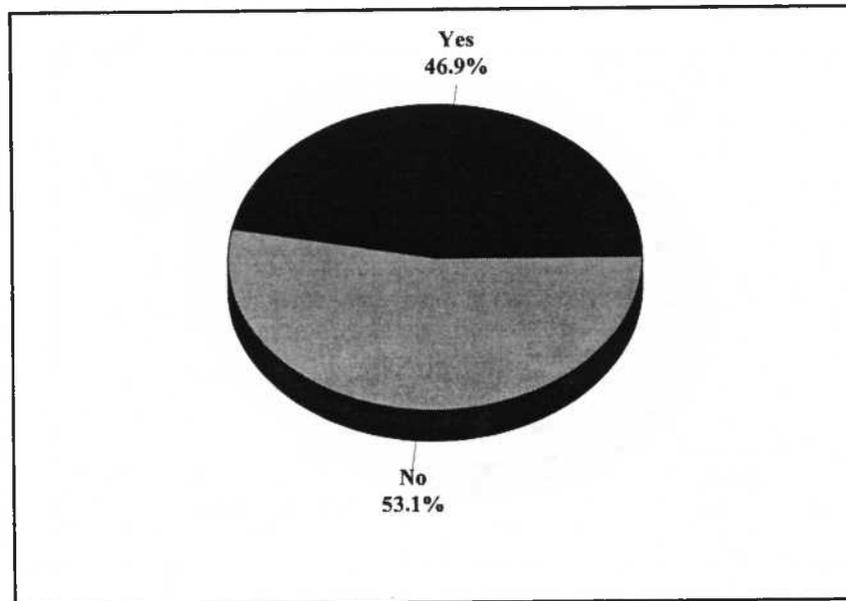
- say that conditions related to crime in Brookmont Farms are getting better;
- say that Brookmont Farms is a little better or much better place to live as compared to five years ago;
- say that they or someone in their household had been a victim of a crime in Brookmont Farms.

Respondents who had occupied their housing unit for six to ten years were more likely to--

- say that conditions related to crime in Brookmont Farms are staying the same or getting worse;
- say that Brookmont Farms is about the same as compared to five years ago or worse;
- say that conditions in New Castle County related to crime are staying the same or getting worse;
- say that they or someone in their household had been a victim of a crime in Brookmont Farms.

**Do you rent or own your present housing?**

Respondents were fairly evenly divided between homeowners (47 percent) and renters (53 percent).

**Response Comparisons**

Homeowners were more likely to—

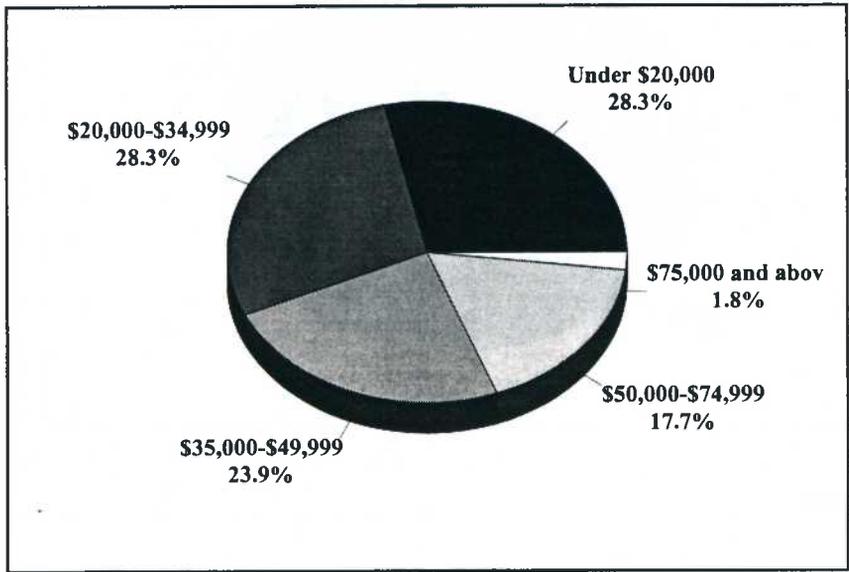
- say that conditions related to crime in Brookmont Farms are getting better;
- say that Brookmont Farms is a somewhat better or much better place to live as compared to five years ago;
- say that they or someone in their household had been a victim of a crime in Brookmont Farms;
- be white;
- have lived in Brookmont Farms for 11 years or more;
- be between the ages of 46 and 65.

Renters were more likely to—

- say that they have lived in Brookmont Farms for less than one year or from one to five years;
- say that too few recreation programs for juveniles is a significant to extreme problem in Brookmont Farms;
- be African-American;
- be between the ages of 26 and 45.

**How much money came into your household last year from all sources from all the people in your household?**

More than one-half of the respondents (56 percent) reported that they lived in households where the total amount of money that came into their household last year from all sources was less than \$35,000. Less than 2 percent said that the figure was \$75,000 or more.

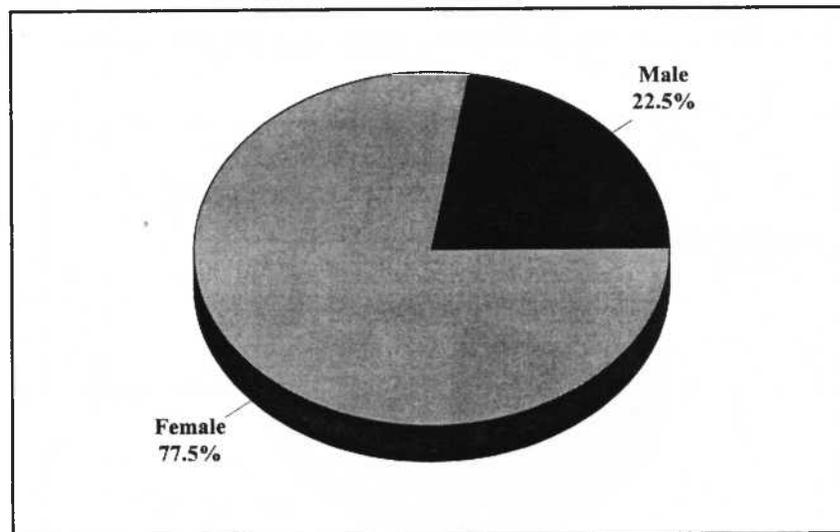


**Response Comparisons**

- Respondents living in households with less than \$20,000 income last year were more likely to—
- have less than a high school education;
  - be renters;
  - be divorced, separated or widowed.

**What is your gender?**

Nearly 80 percent of the respondents were female.

**Response Comparisons**

Female respondents were less likely than male respondents to—

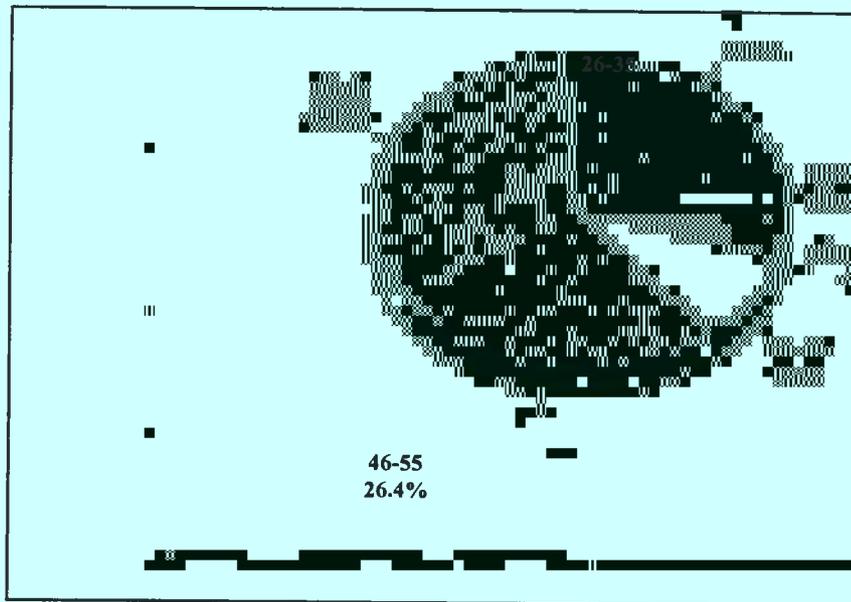
- be owners;
- be part of a married or unmarried couple;
- have lived in Brookmont Farms for 6 years or more.

Female respondents were more likely than male respondents to—

- live in households with children under 10 or between 10 and 17;
- have lived in Brookmont Farms for five years or less.

### What is your age?

Just over 90 percent of the respondents were between the ages of 26 and 65. A small proportion were 66 and over (5 percent) or between 18 and 25 (4 percent).



### Response Comparisons

As compared to other age groups, respondents between the ages of 18 and 35 were more likely to

- be African-American;
- have children in the household under 10 or between 10 and 17;
- have lived in Brookmont Farms for less than one year or between one and five years.

Respondents between the ages of 26 and 55 were more likely to say that they or someone in their household had been a victim of a crime in Brookmont Farms; say that violent crime is a significant to extreme problem in Brookmont Farms.

Respondents 56 years of age or older were more likely to

- be white;
- say that violent crime is a minor to not a problem in Brookmont Farms;
- have a college education or more;
- be owners;
- have lived in Brookmont Farms for 11 years or more.

## **APPENDIX**

The instrument used to survey the perceptions of Brookmont Farms residents is included in this appendix.

# Brookmont Farms Survey



1. Are conditions in Brookmont Farms related to crime getting better, staying the same, or getting worse?

- Getting better     
  Staying the same     
  Getting worse     
  Don't know

2. Are conditions in New Castle County related to crime getting better, staying the same, or getting worse?

- Getting better     
  Staying the same     
  Getting worse     
  Don't know

3. How safe do you feel being out alone during the day in Brookmont Farms?

- Very unsafe     
  Somewhat unsafe     
  Fairly safe     
  Very safe     
  Don't know

4. How safe do you feel being out alone after dark in Brookmont Farms?

- Very unsafe     
  Somewhat unsafe     
  Fairly safe     
  Very safe     
  Don't know

5. Compared to five years ago, how safe do you feel in Brookmont Farms?

- Much less safe than before     
  About the same as before     
  Much more safe than before  
 A little less safe than before     
  A little more safe than before     
  Don't know/Not Applicable

6. Compared to five years ago, has Brookmont Farms become a better or a worse place to live?

- Much worse than before     
  About the same as before     
  Much better than before  
 A little worse than before     
  A little better than before     
  Don't know/Not Applicable

7. Below is a list of things that you may think are problems in Brookmont Farms. Please tell us on a scale of 1 to 5 how much these things are a problem where 1 means not a problem and 5 means an extreme problem.

	1	2	3	4	5
Dirty Streets	<input type="radio"/>				
Too Few Recreational Programs for Juveniles	<input type="radio"/>				
Groups of Persons Hanging Around on the Streets	<input type="radio"/>				
Abandoned Houses or Buildings	<input type="radio"/>				
Poor Street Lighting	<input type="radio"/>				
Drugs Being Sold on the Streets	<input type="radio"/>				
Beggars or Panhandlers	<input type="radio"/>				
Violent Crimes	<input type="radio"/>				
Property Crimes (burglary, larceny, theft, etc.)	<input type="radio"/>				
Truancy (children absent from school without permission)	<input type="radio"/>				
Street Gangs	<input type="radio"/>				
Prostitution	<input type="radio"/>				
Abandoned Vehicles	<input type="radio"/>				
Traffic Enforcement	<input type="radio"/>				
Run-down condition of Housing	<input type="radio"/>				



8. Are there other problems in Brookmont Farms that need to be addressed?

- Yes ..... *If yes, please specify what these problems are:*
- No
- Don't Know

9. Among the problems identified in Questions 7 and 8, which is the most serious?

10. What, if anything, is being done about the problem?

11. What other actions would you like to be taken to deal with this problem?

12. Is Brookmont Farms patrolled satisfactorily?  Yes  No  Don't Know

13. Have the police given special attention to Brookmont Farms?  Yes  No  Don't Know

14. Do you know any of the patrol officers who are assigned to Brookmont Farms?

- Yes
- No...SKIP TO QUESTION 16

15. Can you name any of these officers?  Yes  No

16. In general, how would you describe the service being provided by the police officers in your neighborhood?

- Very Poor  Poor  Fair  Good  Excellent  Don't Know

17. Using the A, B, C, D, F grading system, what grade would you give the performance of the following services or agencies of New Castle County government?

	A	B	C	D	F
County Police	<input type="radio"/>				
County Executive's Office	<input type="radio"/>				
County Council	<input type="radio"/>				
County Libraries	<input type="radio"/>				
County Licensing and Inspections	<input type="radio"/>				
County Sewer System	<input type="radio"/>				

18. Have the Foot Patrols made a difference in Brookmont Farms?

- Yes  No  Don't Know

19. Do you want the New Castle County Police to remove the Foot Patrols from Brookmont Farms?

- Yes  No  No Opinion

20. What do you like the best about the Foot Patrols?



21. What do you like least about the Foot Patrols?

22. Have you ever been a victim of a crime in Brookmont Farms?  Yes  No

23. Has a member of your household ever been a victim of a crime in Brookmont Farms?  Yes  No

***SKIP TO QUESTION 27 OF NEITHER YOU OR A MEMBER OF YOUR HOUSEHOLD HAVE BEEN A VICTIM OF A CRIME IN BROOKMONT FARMS***

24. If you or a member of your household have been a victim of a crime in Brookmont Farms, what was this crime? [or if more than one-- What were the two most serious crimes? Limit the response to 2 crimes.]

a. \_\_\_\_\_

b. \_\_\_\_\_

25. Did you or the member of your household report the crime(s) to the police?

- Yes, all incidents... GO TO QUESTION 26
- Yes, some incidents but not all... GO TO QUESTION 26
- No...GO TO QUESTION 27
- Ref/Don't Know... GO TO QUESTION 27

26. In general, which of the following statements most accurately reflects your view as to the police service you received?

- Very Dissatisfied
- Somewhat Dissatisfied
- Somewhat Satisfied
- Very Satisfied
- Don't Know

27. Over the last three years, have you or a member of your household had any other personal contact with a New Castle County police officer in Brookmont Farms?

- Yes
- No

28. Would you say that this contact was very positive, somewhat positive, neutral, somewhat negative, or very negative?

- Very Positive
- Somewhat Positive
- Neutral
- Somewhat Negative
- Very Negative

29. Do you utilize any of the social agencies that are working in the Brookmont Farms area?

- Yes
- No...skip to Question 31

30. Which ones? \_\_\_\_\_

31. To what extent have the landlords cleaned up their properties in Brookmont Farms over the last several years?

- Very much
- Somewhat
- Very little
- Don't know



32. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or equivalent GED
- Some college or 2-year degree
- Four year college graduate
- More than 4-year college degree

33. What is your marital status?

- Married
- Divorced/Separated
- Never Married
- member of an unmarried couple
- Widowed

34. How many kids under 10 are there in your household?

0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0

35. How many kids 10-17 are there in your household?

0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0
0	0

36. How would you describe your race?

- American Indian or Alaskan Native
- Asian or Pacific Islander
- Black or African-American
- White
- Another race/multiracial  
please specify: \_\_\_\_\_

37. Are you of Hispanic, Latino, or Spanish origin?

- Yes
- No

38. How long have you been living in the housing unit you presently occupy? \_\_\_\_\_

39. Do you rent or own your present housing?

- Rent
- Own
- Other

40. How long have you lived in Brookmont Farms?  
\_\_\_\_\_

41. From the following ranges, how much money came into your household last year from all sources from all the people in your household?

- Under \$20,000
- \$20,000-\$34,999
- \$35,000-\$49,999
- \$50,000-\$74,999
- \$75,000 and above
- Don't Know

42. What is your gender?  Male  Female

43. Finally, what is your age?

0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0



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